# Minutes for Idaho Veterans Affairs Commission April 20, 2023 Hybrid In-Person & Virtually

Call to Order - 8:30 AM MT

Idaho Veterans Affairs Commission was held on Wednesday, April 20,2023, in the Idaho Division of Veterans Services Central Support Office (located at 351 N. Collins Road Boise, ID 83702) and virtually via Microsoft Teams.

#### **Attendees**

Commission Members in attendance: Chairman Josh Callihan, Rockey Davis, Jinny Cash (Virtual), Art Gimpel, Eugene Brown

IDVS Staff Members in attendance included: IDVS Chief Administrator Mark Tschampl, IDVS Deputy Chief Administrator Tracy Schaner, IDVS Business Support Services Bureau Chief Paul Spannknebel, ISVH-Boise Administrator Rick Holloway, ISVH-Boise Deputy Home Administrator Amber Goodchild, ISVH-Lewiston Administrator Mark High, ISVH-Pocatello Administrator Josiah Dahlstrom, ISVH-Post Falls Administrator Colleen Moon, OVA Bureau Chief Bill Heyob, Idaho State Veterans Cemeteries Bureau Chief Jacob Faulkner, HR Manager Dwayne Davis, HR Specialist, Sr. Angie Hamilton, DFM Financial Management Analyst, Sr. Krissy Veseth, and Management Assistant Kevin Wallior.

Number of Citizens in attendance: 1

## **Announcements**

Introductions were made of all attendees. Special guests Krissy Veseth from the Division of Financial Management and Shirley Davis, the spouse of Commissioner Rockey Davis are in attendance.

## **Approval of Minutes**

**Chairman Callihan** asked for a motion to approve the minutes of the previous meeting on January 19, 2023. **Commissioner Davis** motioned for approval. **Commissioner Brown** seconded. The motion was approved unanimously.

## Community Outreach – presented by Mark Tschampl

Spoke about Mitzi's outreach efforts around the state working with Veterans Service Organizations and community members to serve Idaho Veterans. In the First Quarter of calendar year 2023:

#### Events

- Vietnam Veterans Day. Over 400 participants attended.
- Upcoming events include Memorial Day on May 29<sup>th</sup> and the Women Veterans Conference on June 11<sup>th</sup>.

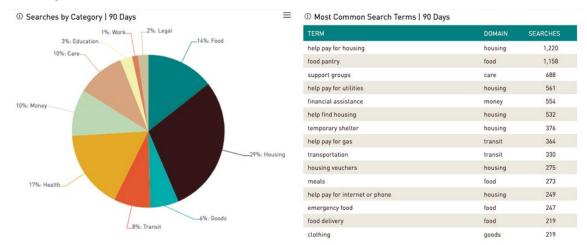
## Engagement

- o 63 Events attended in 12 Counties.
- 678 individuals at Veteran only events, 548 individuals at Civilian only events, and 3,170 individuals at mixed Veterans/Civilian outreach events.

- Contributions through outreach
  - Raised \$1,811.99 in direct Veteran Support thanks to the Vietnam Veterans of America, VFW, Brave Hearts, Idaho Veterans Network, and private donations.
  - Highlight was assisting a Veteran in need of food and transport for his RV Trailer to a permanent location, who otherwise would have lots his pets, his home, and his independence.

## Projects

- o In March the <u>IdahoVeteransGuide.Org</u> launched in partnership with the Idaho Veterans Network and the Idaho National Guard.
- o In year one of the Governor's Challenge. Setting up the framework for Suicide Prevention Initiatives throughout the state of Idaho.
- Idaho Veterans Guide 1<sup>st</sup> Quarter of Calendar Year 2023
  - 56,994 Searches in the past 90 days.
  - Top 5 most engaged programs: Boise State University, IDVS, ID Dept of Labor, Operation Homefront, Idaho Foodbank
  - o 119 New Programs added to the guide and 89 Programs claimed their existing entry.
  - 4,393 Total Programs listed in the guide: 2,637 Local Programs, 898 County Programs, 858 State Programs.



# **Division Bureau Reports**

## **Boise Veterans Home Report** presented by **Rick Holloway**

ISVH-Boise has historically been a 5-star facility but currently it is a low 4-star facility. It's been extremely difficult to hire and keep staff. A census of 77 skilled nursing is the upper limit with current staffing levels.

In January, ISVH-Boise received a \$10,000 donation that paid for a casino night at the home for the residents. It was a big hit.

Finalized facility requirements for CMS' new Phase 3 Nursing Home regulations.

Won a Comagine Health 2022 Q4 COVID Mitigation Medal.

Still awaiting their annual state survey. The State is still significantly behind on conducting annual surveys.

Comments: Mark Tschampl – while census is lower than we prefer, we have increased the census from 65 to 77 in the past year. This is where census will remain during construction of the new Boise Home.

Paul Spannknebel – Staffing agency costs are astronomical which makes it extremely difficult to utilize to increase census. Any increase in revenue and VA reimbursements get eaten up by the staffing agency cost.

Rick – ISVH-Boise was able to convince a staffing agency RN to become a IDVS employed RN.

## Pocatello Veterans Home Report presented by Josiah Dahlstrom

Staffing is a struggle for the Pocatello Home, too. Agency staffing can offer significantly higher wages than our State Veterans Homes.

Customer Satisfaction remains high (4.5/5 rating). Josiah attributes this to the high quality of his staff.

Last annual survey was 2019.

Pocatello showed a slideshow set to music highlighting resident activities and experiences in the past quarter.

Questions/Comments: Chairman Callihan – (Directed at all four Homes) How are church/religious services handled?

Each of the homes has a religious activities coordinator that ensures the spiritual needs of the residents are met. They will coordinate with local clergy to ensure a resident specific religious needs are met. Nondenominational services and events are also held.

Mark Tschampl – highlighted that Pocatello has increased their census by 10% in the past year.

#### **Lewiston Veterans Home Report** presented by **Mark High**

The census has remained consistent. As of this briefing it sits at 58 residents. Lewiston will maintain this census to ensure minimal disruption to Veterans during upcoming construction projects. They are available for short and midterm rehab.

There was a small COVID outbreak during the previous quarter, but no one was lost to illness and the spread was stopped immediately.

Activities staff keep morale high in the building even throughout the COVID times. Kudos to Lewiston IVAL who ensure our residents maintain high morale, too. They ensure they never go without. They are donating funds for the purchase of a special table for dementia residents that projects images and is interactive to touch.

As I'm sure you are aware, there was an attempted murder in the Lewiston Home. A daughter of a resident attempted patricide but fortunately one of our CNAs intervened and saved his life. The resident was extremely grateful for the actions of our staff.

Lewiston showed a slideshow set to music highlighting resident activities and experiences in the past quarter.

## Post Falls Veterans Home Report presented by Colleen Moon

Post Falls is still getting up and running, some ongoing construction items remain. Some milestones in the past quarter: obtained certificate of occupancy; admitted first residents in February; currently have 8 residents with a stack of referrals. There are two couples that will be enjoying the home together in the "Honeymoon" suites: a spouse joining an existing Veteran resident and another couple on the waiting list. There is a challenge finding staff to admit those referrals. The dietary staff are top notch, though, and family residents have been very complimentary.

The Post Falls IVAL have been very excited with the opening of the facility. They have provided excellent community support.

Colleen made a point of thanking the other three Home administrators and their teams for the support they have provided as Post Falls gets up and running.

Questions and comments from the Commissioners:

Chairman Callihan – regarding staffing agencies, are there legislative solutions? Would they have to be at the federal level to avoid what appears to be price gouging in the industry?

Mark Tschampl – IDVS is looking at creative solutions and is working with DHR and the governor's office to gain approval: 36-hour work weeks + an increase in wages (three 12-hour shifts for a 36 hour work week results in the same pay as the old 40 hour week); housing subsidies; child care benefit.

## <u>Veterans Cemetery Report</u> presented by Jake Faulkner

Boise Veterans Cemetery had 575 interments and Blackfoot Cemetery had 33 interments during the 3<sup>rd</sup> Quarter of FY2023. Boise Revenue was \$554,285 and Blackfoot revenue was \$27,835 in the 3<sup>rd</sup> Quarter.

There were 1,850 Volunteer Hours in the quarter.

There was a flood event on March 14, 2023 at the Blackfoot Cemetery. Snow melt from a local farmer's field inundated the Cemetery grounds and reached almost to the admin building. Repair work and future flood mitigation is ongoing.

A bid for the Boise Cemetery expansion was accepted.

In February/March – cemetery staff were made aware that a local funeral home had the remains of a spouse whose husband was interred at the Boise Cemetery. The family of the spouse had taken the money that was set aside to bury the spouse and abandoned the remains at the funeral home. Because the remains were of a spouse instead of a Veteran, the indigent fund could not be used to bury her. Cemetery staff reached out to local veterans' organizations who stepped up and raised money to have her reunited with her husband in eternal rest.

Questions and comments from the Commissioners:

Chairman Callihan – did the flood waters reach any of the plots? Jake Faulkner – it didn't reach any of the plots.

Commissioner Brown – is this sort of flooding normal? Jake Faulkner – it is not. Southeast Idaho received an unusually large amount of precipitation this winter.

## Office of Veterans Advocacy Report presented by Bill Heyob

Massive year over year increase in services provided. PACT presumptive conditions and an influx of new Veterans from out of state has significantly contributed to this increased workload.

- OVA statistics comparing 3d Qtr FY-2023 totals to FY-2022:			
2	2023 YTD	2022 YTD	Increase/Decrease
Interviews YTD	6,192	5,361	+831
Phone Interviews	40,624	36,222	+ 4,402
POAs Filed YTD	4,418	3,881	+ 537
Claims Filed YTD	8,912	6,826	+ 2,086
Correspondence	7,426	4,419	+ 3,010
Appeals YTD	268	364	- 96
Home Visits	143	123	+ 20
Veterans Seen by OVA in Vet Courts	366	408	- 42
State Emergency Grants Approved	6	3	+ 3

Comparing the monthly totals from March 2023 and March 2022 resulted in (92) additional office interviews, (1,616) additional phone calls, (275) additional claims filed and (228) additional pieces of claims correspondence filed to the VA.

Noteworthy Issues currently happening with the VA

Boise VA Regional Office is continuing to hire new employees as part of the VBA Expansion due to workload increase due to the PACT Act. On April 23rd, the VARO will be onboarding 20 new Veteran Service Representatives. This brings their full-time employees to 143 with over 20 vacancies remaining.

The VA began working on PACT Act presumptive claims on January 1, 2023 and has already paid out over \$730 million in retroactive benefits. There are currently 283k pending PACT Act claims nationally with a total inventory of 801k claims pending. 26% of pending claims are considered as backlogged.

Idaho has 1,00 PACT Act claims pending in the VA system with 1,100 already rated. There is currently an 84% PACT Act Claim approval rate.

The number one issue being claimed under PACT Act for Idaho Veterans is for hypertension (Herbicide Presumptive) and most of those claims are being rated at 0% service connected.

Boise VA Regional Office will be hosting a PACT Act Claims Clinic in Twin Falls in July and in Pocatello in September. They will be asking for our help to advertise the events and to see if we would like to participate.

Just in case anyone hears anything related to the 2023 Congressional Budget Office's recommendation for Reducing the Deficit, the CBO is required to submit biennial reports to Congress on recommendations to reduce the national deficit. This year's CBO report recommended that the government eliminate VA disability compensation based on Veteran's means/household income, terminating Individual Unemployability for Veterans reaching 67 years old, eliminating VA Disability Compensation by excluding Veterans with low disability ratings, increasing VA prescription costs and eliminating VHA Priority Groups 7-8. **No Member of Congress has proposed any legislation nor has any indicated interest in pursuing any of these options.** 

Significant Events within the OVA

Our newest Service Officer in Pocatello (Robertta Matulis) resigned and went back to work for the Pocatello CBOC. Interviews were conducted on April 6th for a replacement.

Bill, Frank Fabbi, Nick Percy, and Iris Higgins are all currently attending the VFW Proficiency Training Course in Annapolis, MD. Abel Silva, Matt Ranstrom and James Ramondetta are all participating remotely.

Bill attended the VFW Legislative Conference in Washington D.C with Commissioner Rockey Davis the first week of March and met with the State's Congressmen, Senators, and Staff Members to discuss legislative priorities for Veterans.

The 2023 Idaho Women Veterans Conference will be held at the Warhawk Museum on Sunday, June 6th.

The 2023 County and Post Service Officer Training will be held at the Riverside Hotel in Boise August 16-18.

The new Quarterly OVA Bulletin should be released within the next week or so.

#### Business Support Services Report presented by Paul Spannknebel

## **Education**

Keeping Tabs on the Cooperative Contract Agreement

#### FY23 Allocation:

- Received \$59,427.09 on April 5<sup>th</sup>, the VA-FY23-Q1 reimbursement.
- COLA supplement was approved by VA in mid-March 2023 Increasing FY23 Allocation to \$187,486 (from \$172,480).

## FY22 Supplemental:

• Submitted FY22 Supplemental Request on 12/15/2022 in the amount of \$79,189.31 and received approval from VA in early March 2023.

#### FY21 Supplemental:

Received FY21 Supplemental in the amount of \$84,993.12 in February 2023.

The Veterans Education Program Contributes to Idaho's economy significantly:

FY22 - FINAL		
Gender of Beneficiary	Total Paid	Percentage of Usage
<b></b> Female	\$ 12,345,073.28	48.99%
<b></b> Male	\$ 28,739,368.61	43.96%
<b>⊕</b> Not Reported	\$ 367,419.78	7.04%
Grand Total	\$ 41,451,861.67	100.00%

FY23 - YTD		
Gender of Beneficiary	▼ Total Paid	Percentate
		of Usage
<b>+</b> Female	\$ 6,651,362.51	43.56%
<b></b> Male	\$ 15,462,506.98	40.89%
<b>⊕</b> Not Reported	\$ 1,682,443.12	15.56%
Grand Total	\$ 23,796,312.61	100.00%

Number of Idahoan Beneficiaries served: 3,350

Number of Idahoan Beneficiaries served YTD: 2,496

FY23-YTD is through 4/11/2023: VA's FY ends 9/30/2023 (we have 2 more quarters until the end of the VA's reporting year).

## Program Activities in FY2023 3rd Quarter

The Education Team oversees 387 facilities throughout the state of Idaho.

Of the 387 facilities, each program approved by the Idaho's SAA\* requires continuous oversight by the Education Team in way of:

- New program approvals
- Program yearly program reapprovals
- Program modifications
- Program withdrawals

Facility Type	Total Number of Idaho Facilities	Newly Programs Approved	Net Growth in Q3
IHL	20	112	5%
NCD plus Flight	43	29	5%
Apprenticeships (APP)	187	7	7%
On-The-Job (OJT)**	137	0	0%
** No Change since p	revious two auarters		

No growth with the number of OJTs over previous two quarters.

Net growth between Q2 into Q3 was specific to IHL, NCD, and APP.

In Q3, we added 1 new IHL, 2 new NCDs, and 12 new Apprenticeships offering a total of 148 new programs for beneficiaries.

The education team is working on:

## What we are working on in Education:

- 1. Team focused on increasing productivity in 2023 achieving a 92% net increase in Idaho SAA productivity from this same time last year.
- 2. Implemented the IDVS Education YouTube Page: Monthly engagement with schools and employers are recorded then the link is shared with schools and employers via the YouTube Channel.

- 3. Training the new TRS1 is going smoothly. Wendy started on 12/28/2022 and is over 400 hours into the probationary period.
- 4. Focused on training schools on the new to FY23 timely submission of reapprovals for IHLs and NCDs.
- 5. More outreach and liaison activities in the pipeline to network and collaborate ensuring increased understanding of how the GI Bill® benefit works.

## Workforce Development Council (36 members and part of the executive office)

Paul represents the SAA and IDVS/Idaho State Veterans Homes. It's a coalition of state agencies, private entities, and educational institutions working towards creative solutions to address a skilled worker shortage in Idaho, particularly the healthcare industry.

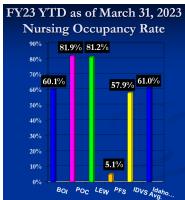
## **HR** presented by Dwayne Davis

Angie Hamilton introduced herself. Angie is the new HR Specialist Senior hired in CSO. She is a Navy Veteran who retired after 21 years of service.

Luma will be launching in June. It will be replacing 5 systems currently used by HR for employee tracking. Additionally, HR will be shifting under DHR but remaining physically on-site within IDVS.

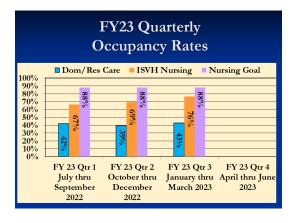
CEC report was submitted. The Matrix has not been published but the smallest increase will be no less 4.5%.

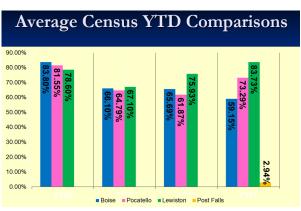
## **Fiscal**



If you exclude the Post Falls numbers, the average for IDVS is around 75% which is

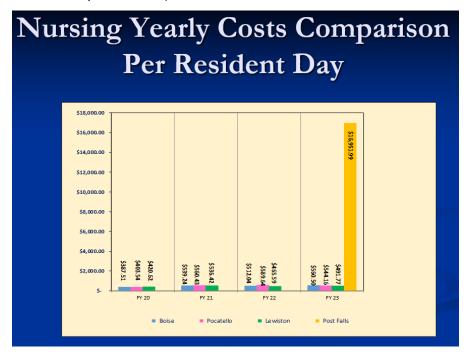
about 10% higher than last year and 14% higher than the Idaho skilled nursing average.





FY 23 Nursing YTD Average Cost Per Resident Day as of March 31, 2023

- Nursing \$572.15
- Dom/Residential \$258.98



## FY24 Charge Changes

- Current Rate (includes medical supplies ancillary):
  - \$263 effective 1/1/23 Boise, Pocatello, and Lewiston SNFs
  - \$370 for Post Falls SNF
  - Last time increased 20% on 1/1/23 (Boise, Pocatello, Lewiston)
- Increase Based Upon Regions Veterans Private Pay
  - Boise \$315.60 (20% increase)
  - Pocatello \$302.45 (15% increase)
  - Lewiston \$289.30 (10% increase)
  - Post Falls \$388.50 (5% increase for all Private Pay)

#### **Audits**

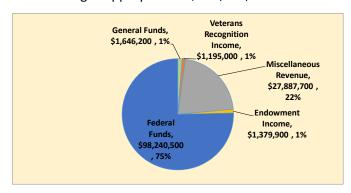
- During the FY2022 Single Audit. IDVS received a 5-star rating with zero findings.
- FY 20, 21, & 22 Accountability Audit (Formerly called Management Audit) began on April 10, 2023.
- FY 22 Medicaid Examination Starting June 5, 2023

#### FY2023 Budget

- Fiscal year end coming fast
- Continue to watch revenue and cash flow
- Using cash reserves due to lower census (decreased revenue) and increased expenditures
- Received ARPA Idaho Recovery funding in supplemental request will make expenditure adjustments to regain cash spent from other fundings

#### FY2024 Budget

- State Controller's Office is implementing a new enterprise system currently referred to as Luma.
  - Human Capital Management (HCM)
  - Finance and Supply Chain Management (FSM)
  - Legacy systems will no longer be available
    - I-TIME, I-POPS, EIS
    - STARS, IBIS
    - Others
- FY2024 Budget Appropriation \$130,349,300



#### General Funds 1.3% of Total Budget

- \$428,500 Change in Benefit Costs
- \$1,937,900 Inflationary Adjustments
- \$418,500 Replacement Items
- \$251,500 Statewide Cost Allocation
- \$3,988,400 Annualizations (Post Falls)
- \$1,357,100 Change in Employee Compensation
- <\$515,000> DHR Consolidation 8 FTPs
- \$68,404,200 Boise Veterans Home Replacement
- \$15,000 Temporary Employees Health Benefits
- o \$83,600 Bariatric Beds and Interment Equipment
- o \$750,000 Medicaid Reimbursement
- \$13,195,900 Reappropriation Authority for Blackfoot Cemetery and Post Falls State Veterans Home

- \$8,274,200 Federal Fund
- \$1,764,600 Federal COVID-19 Relief Fund
- \$3,157,100 Veterans Recognition Income Fund
- FY2024 DPW Projects
  - o \$300,000 Erosion control, Veterans Cemetery Blackfoot
  - \$150,000 Restroom Renovations, Administrative Building, Veterans Cemetery Boise

#### FY2025 Budget

- Started budget training in February.
- Address future requirements, objectives, and Veterans Recognition annual allocation plan.
- Submit agency budget request by August 31, 2023

The Veterans Recognition Fund does not have enough funds to allocate grants in FY2025. Chairman Callihan asked for a motion to not solicit applications or allocate Veterans Recognition Grants in FY2025. Commissioner Gimpel motioned, and Commissioner Brown seconded. The motion passed with unanimous consent from all Commissioners present.

## **Central Support Office Updates**

## Construction Grants Update presented by Tracy Schaner

We were able to return unused funds to the Recognition Income Fund to utilized for other Home and Cemetery Construction Grant Projects.

Expecting any day for the VA to post the construction grant priority list and a grant opportunity for the Boise Replacement Home project. Possible that the Pocatello and Lewiston Homes will be high enough to receive grant opportunities, as well. If Boise receives a grant opportunity this year, construction will likely begin in March 2024 with a 3–4-year construction timeline.

50% design development for the Boise Home has been completed. Section 6 of the Historic Preservation Act, adverse impact historic district mitigation process was conducted. There were 4 asks from that process: plentiful number of trees (81 are already incorporated in our construction plan); a memorial walk; a picnic area; and educational interpretive signs regarding the history of the previous iterations of the Idaho State Veterans Home Boise.

Flood zone – revision submitted. Expect a response from FEMA with comments in mid-July. Reduce from most restrictive flood zone to a lower restrictive zone.

## **Legislative Update** presented by **Kevin Wallior**

Bill Number	Short Description	SOP	Passed/Failed	Date Signed into Law	
HB 57	License plates, special, disabled veteran, placard	The purpose of this bill is to streamline the process for disabled veterans who receive a disabled veteran's license plate to receive a placard for their second vehicle. Currently they must go thru the process for a disabled placard a second time. This bill will simplify the process so that they will only need to file one time to receive a disabled veteran's plate as well as a placard.	Passed House 70-0-0 on 2/9/23; Passed Senate 33-0-2 on 2/24/23	Signed into law on 3/6/23; Effective 7/1/23	
<u>HB 134</u>	Disabled veterans, property tax reduction, application	This legislation would enable Veterans with a 100% disability rating to make a one-time application for the special property tax or occupancy tax reduction under Title 63 Chapter 7 in Idaho Code. In subsequent years they will be entitled to continue receiving the benefit as long as the applicant's qualifying circumstances have not changed.	Introduced and referred to Revenue & Taxation. Issue in this bill addressed by later bill, HB 258 (see below).	N/A	
<u>HB 219</u>	Scholarships, armed forces, officer	Amends existing law to revise eligibility and other provisions regarding Armed Forces and public safety officer scholarships.	Passed House 65-5-0 on 3/8/23; Amended in the Senate and passed 33-0-2 on 3/24/23; Amended version passed the House 69-0-1 on 3/28/23.	Signed into law on 4/3/23; effective 4/3/23.	
HB 258	Disabled veterans, homeowners, tax reduction	This legislation would enable Veterans with a 100%s ervice- connected permanent and total disability rating to make a one- time application for the special property tax or occupancy tax reduction under Title 63 Chapter 7 in Idaho Code and would be able to continuously receive this benefit in subsequent years.	3/3/23; Passed Senate 35-	Signed into law on 3/24/23; Effective 3/24/23	
<u>\$1150</u>	Veterans Services Div, approp	This is the FY2024 original appropriation bill for the Division of Veterans Services. It appropriates a total of \$130,349,300 and caps the number of authorized full-time equivalent positions at 439.50. The bill funds four line items, which provides funding to replace the Boise Veterans Home that was originally built in 1965; funding to enable the agency to offer health benefits to temporary employees; funding for bariatric beds and a Site Dumper; and funding to meet increased federal match requirements.	Passed Senate 24-9-2 on 3/14/23; Passed House 58- 10-2 on 3/16/23	Signed into law on 3/22/23; Effective 7/1/23	
<u>\$1153</u>	Veterans Services Div, approp, addʻl	This appropriation bill corrects errors found in appropriations to several state agencies. The errors occurred because appropriations were made from an incorrect fund. For transparency purposes, the Legislature chose to track expenditures from the ARPA State Fiscal Recovery Fund, which is separate and distinct from the American Rescue Plan Fund. This bill provides a series of net-zero corrections to the fiscal year 2023 appropriation that reduces the appropriation by \$401,800 from the American Rescue Plan (ARPA)Fund and increases the appropriation from the ARPA State Fiscal Recovery Fund by the same amount. Agencies affected include the Office of the State Board of Education, Department of Lands, State Historical Society, Military Division, and STEM Action Center. Additionally, this bill includes a one time appropriation to the Division of Veterans Affairs for allowable expenses from the ARPA State Fiscal Recovery Fund for staffing, personal protective equipment(PPE), and costs of using staffing agencies to supplement the current staff at the state veterans homes.	Passed Senate 34-0-1 on 3/3/23; Passed House 68-0 2 on 3/14/23	Signed into law on 3/20/23; effective 3/20/23	

Chairman Callihan – brought up concerns about the Special Big Game Tag program available for severely disabled Veterans to hunt. He would like to see that program limited to Idaho Veterans only. Commissioners asked that IDVS open up discussions to begin the process of changing legislation to limit this benefit to Idaho residents only.

## <u>Chief Administrator's Remarks</u> presented by Mark Tschampl

Highlighted staffing and working with other state agencies to find creative solutions to compete with a very competitive market for talent.

Most concerned about the reduced revenue generated by the Homes. Historically, the Homes' excess revenue funded most of the budget for IDVS other programs. Beginning in FY2025 we will need to seek additional general funds from the legislature. Looking at asking the legislature to fund our OVA with general funds. The justification is there based on the money the OVA generates for the state from the benefits dollars Veterans gain and then spend in Idaho.

The VA increased per diem for Veterans Homes by 2.4% which has mitigated the increased costs of doing business but not enough to cover the shortfall entirely.

Our outreach efforts both by the OVA and Mitzi's team continue to exceed all expectations.

IVAC Meeting Minutes 04-20-23.

25 other states have followed Idaho's lead and created partnerships with credit agencies to identify Veterans in their states to better connect those Veterans with services they're eligible for. Looking at ways to use smart analytics to identify at risk Veterans to connect them with resources before their situations become dire.

## **New Business**

Discussed coordination for the next IVAC meeting in July and October. Commissioners look forward to returning to the pre-COVID rotation of IVAC amongst the Veterans Homes. This will likely occur in October.

**Chairman Callihan** is open to a motion to adjourn. **Commissioner Brown** motioned to adjourn at 12:06 PM MT. **Commissioner Davis** seconded. The motion was approved unanimously.

Meeting was adjourned at 12:07 PM MT

Kevin R. Wallior Management Assistant Idaho Division of Veteran Services