# Joining Forces Magic Valley Veterans Services Guide

February 9, 2020



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## **Children's Services**

**Idaho Army National Guard Family Assistance Center** 

Sonya Nowland	208-272-7029	1069 Frontier Rd, Twin	sonva.d.nowland.ctr@mail.mil
Sonya Nowianu	208-608-3969	Falls, ID 83301	sonya.u.nowianu.ctr@man.mn

• The Family Assistance Office services all branches of the Service Active Duty, Guard, all reserves, Retirees, Veterans and their families. Provides information and referral to services to assist service members and families.

## **Military One Source**

National Toll Free	800-342-9647	www.militaryonesource.mil
Matt Barley	208-590-2486	matthew.barley@militaryonesource.com

• Military OneSource is a free service provided by the Department of Defense to service members and their families to help with a broad range of concerns including money management, spouse employment and education, parenting and child care, relocation, deployment, reunion, and the particular concerns of families with special-needs members. They can also include more complex issues like relationships, stress, and grief. Services are available 24 hours a day — by telephone and online. Many Military OneSource staff members have military experience veterans, spouses, Guardsmen, Reservists, and all receive ongoing training on military matters and military lifestyle. The program can be especially helpful to service members and their families who live at a distance from installations

208-377-2613	550 S Washington, Twin Falls, ID

- Supportive Services for Veteran Families (SSVF): Through the SSVF Program, VA aims to improve very low-income Veteran families' housing stability. SCCAP is able to provide eligible Veteran families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:
- Health care services
- Daily living services
- Personal financial planning services
- Transportation services
- Fiduciary and payee services
- Legal services
- Child care services
- Housing counseling services
- In addition, SCCAP may also provide time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care
- providers) if these payments help Veterans' families stay in or acquire permanent housing on a sustainable basis.

**Twin Falls Public Library** 

Katie Johnson	208-733-2964	201 4 <sup>th</sup> Av East, Twin Falls,	kjohnson@twinfallspubliclibrary.org
		ID 83301	injoinison e twiniums puemonorum y tor

- Computers (Internet access, word processing, printing).
- Digital Resources (Law Depot, Tutor.com, Learning Express Library).
- Children's and Family Activities (Storytimes, Kids Club, Teen Activities, Adult Activities and Clubs, Movie Matinees).

# **Clothing Assistance**

## **Coats for Kids**

208-377-2613	www.youthranch.org

 Call ahead, adult brings the child to any youth ranch location and a coat is provided if available.

## **Mustard Seed – Community Service**

	V	
208-733-9515	736 Main Av N, Twin Falls	mscw736@gmail.com

• Mustard Seed Ministries primary focus is meeting the physical needs of our clients. We assist with energy shut off notices, rent evictions, provide emergency food boxes, personal hygiene kits, clothing, and household goods. We also loan out durable medical equipment like crutches and wheel chairs. We serve a free lunch on Saturdays from 11:30 – 12:30. We also have court ordered community service hours available. Hours available are Monday through Thursday from 1:00 to 4:00

## **Salvation Army Family Services**

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208-343-3571	4308 W. State St, Boise

 Program provides clothing vouchers with a specific dollar amount which may be used at any Salvation Army store to purchase clothing and other household items. An application will need to be completed first.

Jenny Vega Argie Ferreira Lorena Ramirez Karen Embleton Amie Poole	208-733-9351	550 Washington St South, Twin Falls, ID 83301	info@sccap-id.org
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- Supportive Services for Veteran Families (SSVF): Through the SSVF Program, VA aims to improve very low-income Veteran families' housing stability. SCCAP is able to provide eligible Veteran families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:
- Health care services
- Daily living services
- Personal financial planning services
- Transportation services
- Fiduciary and payee services
- Legal services
- Child care services
- Housing counseling services
- In addition, SCCAP may also provide time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care
- providers) if these payments help Veterans' families stay in or acquire permanent housing on a sustainable basis.

## **Twin Falls County Office of Emergency Assistance**

Jackie Frev	208-736-4234	630 Addison Av, West,	ifrey@co.twin-falls.id.us
Jackie r rev	<b>2</b> 00-730-4234	050 Addison Av, West,	irev@co.twin-rans.ia.us

• We can <u>coordinate</u> the following with first responders during a incident/disaster in Twin Falls County: clothing assistance, education assistance, emergency shelters, family assistance, housing assistance, mental health care and transportation.

# **Crisis Lines & Crisis Assistance**

## **American Red Cross**

208-947-4357	146 S. Cole RD, Boise	www.redcrossidaho.org
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 Offers family and emergency assistance. Can also contact deployed Service Members in the event of a family emergency and coordinate emergency leave and travel for the Service Member to return home during an emergency.

#### **Combat Call Center**

## Call Center 877-927-8387

• 24-hour hotline for combat Veterans to provide support, information about services and benefits available to them and referral to local resources.

College of Southern Idaho Office on Aging

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Shawna Wasko	208-736-2122	315 Falls Av, Twin Falls,	swasko@ooa.csi.edu
Shawha wasku	208-293-5811	ID 83301	swasko@ooa.csi.euu

• The CSI Office on Aging provides a wide range of services to seniors aged 60 and older and to family members of a senior citizen, to helps enable seniors to stay in their own homes as long as they can, as safely as they can, and as comfortably as they can: Homemaker, Respite, Home Delivered Meals, Adult Protection, Support Groups, etc.

## **Domestic Violence Hotline**

Idaho Hotline	800-669-3176
National Hotline	800-799-7233

• Hotlines which will connect victims of domestic violence to support persons who can provide resources and assistance.

**Idaho Army National Guard Family Assistance Center** 

Convo Noveland	208-272-7029	1069 Frontier Rd, Twin	sanya d nawland atr@mail mil
Sonya Nowland	208-608-3969	Falls, ID 83301	sonya.d.nowland.ctr@mail.mil

• The Family Assistance Office services all branches of the Service Active Duty, Guard, all reserves, Retirees, Veterans and their families. Provides information and referral to services to assist service members and families.

#### **National Suicide Prevention Hotline**

## 800-273-8255

• A resource for persons at risk for suicide and their families and loved ones, providing crisis intervention, emotional support, problem solving and referrals to local resources, empowering callers to look at options and make their own decisions.

2/9/2020

Luke's Wings

www.lukeswings.org	202-803-2041	1054 31st St NW, Washington, DC 20007	information@lukeswings.org
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- Luke's Wings is a Fully Tax Deductible 501(c)3 Non-profit Corporation. Employee Identification Number: 26-1691195.
- Luke's Wings is an organization dedicated to the support of service members who have been wounded in battle. Recognizing the immediate need for families to be with their loved ones at such a difficult time, Luke's Wings provides families with the means to visit during the service member's hospitalization and rehabilitation. By purchasing travel agency services and travel tickets for loved ones, Luke's Wings provides an immediate and invaluable service to the families of our men and women at arms while also helping to encourage and motivate the service member's recovery.
- In 2011, Luke's Wings expanded the mission to also include Texas Veterans and all Veterans in Hospice Care. As such; a Veteran in Hospice Care may be surrounded by loved ones as they pass away. Today, the majority of requests are for World War II Veterans, Korean War Veterans, and Vietnam War Veterans in elderly care facilities or long-term inpatient care facilities. Luke's Wings regards the Veterans in Hospice Care Program as a "final salute" to the greatest generation that ever lived.
- In 2012, Luke's Wings created a separate project line to provide emergency flights for the families of our service members who are injured on special missions. Luke's Wings is honored to be able to be a resource for Special Operations Forces within the United States Special Operations Command (USSOCOM) Care Coalition.
- While individual donations may be made directly on our website, Luke's Wings also asks corporations to support our cause with corporate sponsorships and in-kind donations.
- Recognizing the difficulties families encounter as they make their way to their loved ones' side, Luke's Wings purchases the plane tickets and plans the trips, then Luke's Wings partners with other non-profit organizations that can provide other services including, but not limited to, free or discounted accommodations, meals, entertainment, local travel vouchers, city tours, etc.

**Military One Source** 

National Toll Free	800-342-9647	www.militaryonesource.mil
Matt Barley	208-590-2486	matthew.barley@militaryonesource.com

• Military OneSource is a free service provided by the Department of Defense to service members and their families to help with a broad range of concerns including money management, spouse employment and education, parenting and child care, relocation, deployment, reunion, and the particular concerns of families with special-needs members. They can also include more complex issues like relationships, stress, and grief. Services are available 24 hours a day — by telephone and online. Many Military OneSource staff members have military experience veterans, spouses, Guardsmen, Reservists, and all receive ongoing training on military matters and military lifestyle.

## National Runaway Child & Child Abuse Hotline

## National Child Abuse Hotline 800-786-2929

A hotline for parents, children, professionals, and anyone concerned that child abuse is
occurring. As well as for runaway youth and teens in crisis and concerned friends and
family members.

## **Veterans Crisis Line**

800-273-8255 Press 1 for V	Veteran
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• The Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring, VA responders through a confidential toll-free hotline, online chat, or text. Available 24 hours a day, 7 days a week.

## **Veterans Work**

Darryl Glanders	208-731-4042	19976 Hwy 30 Buhl, ID 83316	darryl.glanders@gmail.com
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- Veterans' Works provides one-on-one counseling and Equine therapy for Veterans and First Responders.
- Veterans can also tap into Mentor services for assistance in transition from Military to civilian.
- All services are provided free of charge and in strict confidence.

# **Dental Care**

**Idaho Army National Guard Assistance Center** 

Convo Noveland	208-272-7029	1069 Frontier Rd, Twin	sonva.d.nowland.ctr@mail.mil
Sonya Nowland	208-608-3969	Falls, ID 83301	sonya.u.nowianu.ctr@man.mn

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## **VA Dental Insurance Program (VADIP)**

VADIP Eligibility Information	www.va.gov.gov/healthbenefits/VADIP	
Delta Dental	www.deltadentalvadip.org	855-370-3303
MetLife	www.metlife.com/VADIP	888-310-1681

• The VA Dental Insurance Program offers dental insurance at a special low rate for Veterans. Choose plans from MetLife or Delta Dental. This is currently a temporary program that can be extended indefinitely. Eligibility for VADIP is limited to Veterans who are currently enrolled in VA healthcare. Visit the above websites for additional information and to sign up.

# **Education Assistance**

**College of Southern Idaho Veterans Services** 

Brian O'Rorke	208-732-6244	bororke@csi.edu

• The College of Southern Idaho is thankful for the service and the sacrifice that current service members and veterans have made and continue to make for our country. With that said, CSI wants to make the process for receiving Veteran Affairs VA-educational benefits as easy as possible. CSI Veterans Services also provides information about the different kinds of VA educational benefits, how to apply for them, important policies and VA resources both on and off campus.

**Idaho Army National Guard Family Assistance Center** 

Sonya Nowland	208-272-7029	1069 Frontier Rd, Twin	sonva.d.nowland.ctr@mail.mil
Sullya Nuwianu	208-608-3969	Falls, ID 83301	Sonya.u.nowianu.cti@man.mn

• The Family Assistance Office services all branches of the Service Active Duty, Guard, all reserves, Retirees, Veterans and their families. Provides information and referral to services to assist service members and families.

**Twin Falls County Office of Emergency Assistance** 

Jackie Frev	208-736-4234	630 Addison Av, West,	ifrev@co.twin-falls.id.us

• We can <u>coordinate</u> the following with first responders during a incident/disaster in Twin Falls County: clothing assistance, education assistance, emergency shelters, family assistance, housing assistance, mental health care and transportation.

**Twin Falls Public Library** 

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Katie Johnson	208-733-2964	201 4th Av East, Twin Falls,	kjohnson@twinfallspubliclibrary.org	
	200-733-2704	ID 83301	kjonnson@twimanspuonenorary.org	

- Computers (Internet access, word processing, printing).
- Digital Resources (Law Depot, Tutor.com, Learning Express Library).
- Children's and Family Activities (Storytimes, Kids Club, Teen Activities, Adult Activities and Clubs, Movie Matinees).

## **University of Idaho Coordinator of Veteran's Services**

Barry Johnson	208-885-6229	<u>bjohnson@uidaho.edu</u>

• Our office exists to help you apply for and receive VA education benefits whether you are a service person, guardsman or reservist, an active duty veteran, or a dependent of a veteran. We help you with your VA education application, verify your enrollment to the VA each semester to receive your GI Bill payments, assist with questions regarding other VA education benefits, provide referral for other Veterans Administration and/or U-Idaho resources, and assist you with U-Idaho policy should you be called to active duty.

# **Emergency Shelters**

**Idaho Army National Guard Family Assistance Center** 

Sonya Nowland	208-272-7029 208-608-3969	1069 Frontier Rd, Twin	sonva.d.nowland.ctr@mail.mil
•	208-008-3909	Falls, ID 83301	

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**Twin Falls County Office of Emergency Assistance** 

Jackie Frey 208-736-4234   630 Addison Av, West,   jfrey@co.twi	in-falls.id.us
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• We can <u>coordinate</u> the following with first responders during a incident/disaster in Twin Falls County: clothing assistance, education assistance, emergency shelters, family assistance, housing assistance, mental health care and transportation.

## **Valley House Homeless Shelter**

507 Addison Ave West, Twin Falls	208-734-7736

• Provides emergency shelter for men, women, and families with children in the Magic Valley.

# **Employment Assistance**

**Hire Heroes USA (Mission 43 Initiative)** 

Allison Paganetti	208-340-4343	apaganetti@hireheroesusa.org
Amson I aganetu	200-340-4343	www.hireheroesusa.org/idaho/

 Free employment resources for Military, Veterans, and Spouses as they transition into the civilian workforce. To include but not limited to: Resume Prep & Tailoring, Navigating Federal Resumes, Linkedin Updates, Career Counseling, Interview Prep, Salary Negotiations.

**Idaho Department of Labor** 

Johnny Moreno	208-735-2500 ext. 3643	johnny.moreno@labor.idaho.gov

- In addition to priority job referrals, Veterans can enroll in free job search workshops, get help developing resumes, learn about and sign up for unemployment benefits, learn about career training programs, and get help understanding the network of benefits available through the VA and state and local governments.
- Information on federal contact and government employment opportunities, apprenticeships, and on the job training.

**Idaho Army National Guard** 

Contain Iamas Andonson	208-272-	1069 Frontier Rd, Twin	·
Captain James Anderson	7005	Falls, ID 83301	<u>james.p.anderson3.mil@mail.mil</u>

- ID cards, DEERS, RAPID dependent and veteran info and updates.
- Updating Veterans, Active and Reserve member and dependent ID card and personnel information.
- Opportunities with the Idaho Army National Guard.

**Idaho Army National Guard Family Assistance Center** 

Sonya Nowland	208-272-7029	1069 Frontier Rd, Twin Falls,	sonva.d.nowland.ctr@mail.mil
Sullya Nuwiani	208-608-3969	ID 83301	sonya.u.nowianu.cti@man.iiii

 The Family Assistance Office services all branches of the Service Active Duty, Guard, all reserves, Retirees, Veterans and their families. Provides information and referral to services to assist service members and families.

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**US Department of Labor** 

Idaho	Pamela Langley	208-332-8947 ext. 3610	Langley.pamela.k@dol.gov_
	Brent Farro	208-332-8947	Ferro.brent.m@dol.gov

Facilitate the provision of employment and training services to Veterans and transitioning service
members. Enforce Veterans' Preference with the Federal government and investigate claims filed
by Veterans, and National Guard/Reserve members under the Uniformed Services Employment
and Reemployment Rights Act (USERRA).

## Veterans' Work

Darryl Glanders	208-731-4042	darrly.glanders@gmail.com
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• Vocational rehabilitation and counseling.

# **Family Assistance**

**College of Southern Idaho Office on Aging** 

Shawna Wasko	208-736-2122	315 Falls Av, Twin Falls,	swasko@ooa.csi.edu
Shawha wasko	208-293-5811	ID 83301	<u>swasko@ooa.esi.edu</u>

 The CSI Office on Aging provides a wide range of services to seniors aged 60 and older and to family members of a senior citizen, to helps enable seniors to stay in their own homes as long as they can, as safely as they can, and as comfortably as they can: Homemaker, Respite, Home Delivered Meals, Adult Protection, Support Groups, etc.

**Homeless Veterans Fellowship** 

801-689-1516	541 23 <sup>rd</sup> St, Ogden, UT 84401	ssvf@homelessveterans.org
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- We provide the Supportive Services for Veteran Families (SSVF) program to assist homeless Veteran households in obtaining permanent housing and/or to assist Veteran households at imminent risk of homelessness to maintain permanent housing.
- We provide outreach, case management, and temporary financial assistance to pay for rental deposits, rental assistance, utility deposits, utility assistance etc.

**Idaho Army National Guard Family Assistance Center** 

	J.		
Convo Noveland	208-272-7029	1069 Frontier Rd, Twin	sonva.d.nowland.ctr@mail.mil
Sonya Nowland	208-608-3969	Falls, ID 83301	sonya.u.nowianu.ctr@man.mn

• The Family Assistance Office services all branches of the Service Active Duty, Guard, all reserves, Retirees, Veterans and their families. Provides information and referral to services to assist service members and families.

## **Jerome Senior Center**

1				
	Gillian Minter	208-324-5642	520 S Lincoln, Jerome,	siol0801@gmail.com
		200-324-3042	ID 83338	Storooo Te Zman.com

- Jerome Senior Center provides nutritious meals Monday through Friday. We request a
  donation of \$5 for those over 60 years old. We also have meals for adults younger
  than 60 for \$6 and for children under 13 we ask \$5. We have exercise classes each
  morning. We have Bunco, Pinochle, Bridge, Hand and Foot card games and a couple
  pool tables.
- We serve up a welcoming hospitality to help you find new friends and companions. And tend to that need for physical and mental exercise.

**Light of Hope** 

Don McArthur	208-735-8787 208-539-4380	213 5th Av W, Twin Falls	lightofhopetwinfalls@gmail.com
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• We provide food boxes Thursday 2 pm to 4 pm and a hot homemade meal at 5:30 on Thursday.

**Military One Source** 

National Toll Free	800-342-9647	www.militaryonesource.mil
Matt Barley	208-590-2486	matthew.barley@militaryonesource.com

• Military OneSource is a free service provided by the Department of Defense to service members and their families to help with a broad range of concerns including money management, spouse employment and education, parenting and child care, relocation, deployment, reunion, and the particular concerns of families with special-needs members. They can also include more complex issues like relationships, stress, and grief. Services are available 24 hours a day — by telephone and online. Many Military OneSource staff members have military experience veterans, spouses, Guardsmen, Reservists, and all receive ongoing training on military matters and military lifestyle. The program can be especially helpful to service members and their families who live at a distance from installations.

**Mustard Seed – Community Service** 

208-733-9515	736 Main Av N, Twin Falls	mscw736@gmail.com
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• Mustard Seed Ministries primary focus is meeting the physical needs of our clients. We assist with energy shut off notices, rent evictions, provide emergency food boxes, personal hygiene kits, clothing, and household goods. We also loan out durable medical equipment like crutches and wheel chairs. We serve a free lunch on Saturdays from 11:30 – 12:30. We also have court ordered community service hours available. Hours available are Monday through Thursday from 1:00 to 4:00

Jenny Vega Argie Ferreira Lorena Ramirez Karen Embleton Amie Poole	208-733-9351	550 Washington St South, Twin Falls, ID 83301	info@sccap-id.org
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- Supportive Services for Veteran Families (SSVF): Through the SSVF Program, VA aims to improve very low-income Veteran families' housing stability. SCCAP is able to provide eligible Veteran families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:
- Health care services
- Daily living services
- Personal financial planning services
- Transportation services
- Fiduciary and payee services
- Legal services
- Child care services
- Housing counseling services
- In addition, SCCAP may also provide time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care
- providers) if these payments help Veterans' families stay in or acquire permanent housing on a sustainable basis.

**Twin Falls County Office of Emergency Assistance** 

Jackie Frev	208-736-4234	630 Addison Av, West,	ifrey@co.twin-falls.id.us

• We can <u>coordinate</u> the following with first responders during a incident/disaster in Twin Falls County: clothing assistance, education assistance, emergency shelters, family assistance, housing assistance, mental health care and transportation.

**Twin Falls Public Library** 

Katie Johnson	208 733 2064	201 4th Av East, Twin Falls,	kjohnson@twinfallspubliclibrary.org
Naue Johnson	200-755-2904	ID 83301	kjohnson@twinianspublichbrary.org

- Computers (Internet access, word processing, printing).
- Digital Resources (Law Depot, Tutor.com, Learning Express Library).
- Children's and Family Activities (Storytimes, Kids Club, Teen Activities, Adult Activities and Clubs, Movie Matinees).

# **Financial Assistance**

## **Homeless Veterans Fellowship**

801-689-1516	541 23 <sup>rd</sup> St, Ogden, UT 84401	ssvf@homelessveterans.org
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- We provide the Supportive Services for Veteran Families (SSVF) program to assist homeless Veteran households in obtaining permanent housing and/or to assist Veteran households at imminent risk of homelessness to maintain permanent housing.
- We provide outreach, case management, and temporary financial assistance to pay for rental deposits, rental assistance, utility deposits, utility assistance etc.

Idaho Division of Veterans Services, Office of Veteran Advocacy

Robert Smith	208-736-0719	420 Falls Av, Twin Falls, ID 83301	bob.smith@veterans.idaho.gov
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- Education and advocacy for qualified veterans and their dependents for federal benefits they have qualified for while on active duty, to include disability compensation, pensions education and burial benefits.
- Emergency grants.

**Idaho Army National Guard Family Assistance Center** 

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Convo Noveland	208-272-7029	1069 Frontier Rd, Twin	sanva d naviland atr@mail mil
Sonya Nowland	208-608-3969	Falls, ID 83301	sonya.d.nowland.ctr@mail.mil

• The Family Assistance Office services all branches of the Service Active Duty, Guard, all reserves, Retirees, Veterans and their families. Provides information and referral to services to assist service members and families.

## **Military One Source**

National Toll Free	800-342-9647	www.militaryonesource.mil
Matt Barley	208-590-2486	matthew.barley@militaryonesource.com

• Military OneSource is a free service provided by the Department of Defense to service members and their families to help with a broad range of concerns including money management, spouse employment and education, parenting and child care, relocation, deployment, reunion, and the particular concerns of families with special-needs members. They can also include more complex issues like relationships, stress, and grief. Services are available 24 hours a day — by telephone and online. Many Military OneSource staff members have military experience veterans, spouses, Guardsmen, Reservists), and all receive ongoing training on military matters and military lifestyle. The program can be especially helpful to service members and their families who live at a distance from installations.

Jenny Vega Argie Ferreira Lorena Ramirez Karen Embleton Amie Poole		550 Washington St South, Twin Falls, ID 83301	info@sccap-id.org
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- Supportive Services for Veteran Families (SSVF): Through the SSVF Program, VA aims to improve very low-income Veteran families' housing stability. SCCAP is able to provide eligible Veteran families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:
- Health care services
- Daily living services
- Personal financial planning services
- Transportation services
- Fiduciary and payee services
- Legal services
- Child care services
- Housing counseling services
- In addition, SCCAP may also provide time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care
- providers) if these payments help Veterans' families stay in or acquire permanent housing on a sustainable basis.

# **Housing Assistance**

College of Southern Idaho Office on Aging

Shawna Wasko	208-736-2122	315 Falls Av, Twin Falls,	swasko@ooa.csi.edu
Shawha wasku	208-293-5811	ID 83301	<u>swasko@ooa.csi.edu</u>

 The CSI Office on Aging provides a wide range of services to seniors aged 60 and older and to family members of a senior citizen, to helps enable seniors to stay in their own homes as long as they can, as safely as they can, and as comfortably as they can: Homemaker, Respite, Home Delivered Meals, Adult Protection, Support Groups, etc.

**Homeless Veterans Fellowship** 

801-689-1516	541 23 <sup>rd</sup> St, Ogden, UT 84401	ssvf@homelessveterans.org
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- We provide the Supportive Services for Veteran Families (SSVF) program to assist homeless Veteran households in obtaining permanent housing and/or to assist Veteran households at imminent risk of homelessness to maintain permanent housing.
- We provide outreach, case management, and temporary financial assistance to pay for rental deposits, rental assistance, utility deposits, utility assistance etc.

## **HUD-VASH VA Medical Center**

Jodi DeBartolo	450 Falls Av Suite 108,	208-732-0959	jodi.warthen-debartolo@va.gov
Jour Departoro	Twin Falls	Ext 7000	Jour.warthen-departolo@va.gov

• Link veterans with Idaho Housing services and assist them in finding housing and maintaining housing stability.

**Idaho Army National Guard Family Assistance Center** 

Canva Navyland	208-272-7029	1069 Frontier Rd, Twin	sanya d navyland atu@mail mil
Sonya Nowland	208-608-3969	Falls, ID 83301	sonya.d.nowland.ctr@mail.mil

• The Family Assistance Office services all branches of the Service Active Duty, Guard, all reserves, Retirees, Veterans and their families. Provides information and referral to services to assist service members and families.

## **Mustard Seed – Community Service**

	· ·	
208-733-9515	736 Main Av N, Twin Falls	mscw736@gmail.com

Mustard Seed Ministries primary focus is meeting the physical needs of our clients. We assist with energy shut off notices, rent evictions, provide emergency food boxes, personal hygiene kits, clothing, and household goods. We also loan out durable medical equipment like crutches and wheel chairs. We serve a free lunch on Saturdays from 11:30 – 12:30. We also have court ordered community service hours available. Hours available are Monday through Thursday from 1:00 to 4:00

**South Central Community Action Partnership** 

Jenny Vega Argie Ferreira Lorena Ramirez Karen Embleton Amie Poole		550 Washington St South, Twin Falls, ID 83301	info@sccap-id.org
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- providers) if these payments help Veterans' families stay in or acquire permanent housing on a sustainable basis.

**Twin Falls County Office of Emergency Assistance** 

• We can <u>coordinate</u> the following with first responders during a incident/disaster in Twin Falls County: clothing assistance, education assistance, emergency shelters, family assistance, housing assistance, mental health care and transportation.

## **Jailed & Incarcerated Veterans Assistance**

Department of Veteran's Affairs; Veteran's Justice Outreach

Sarah Kearney 208-422-1000 x 3500 500 Fort St, Boise, ID 83702 sarah.kearney@va.gov
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The aim of the Veterans Justice Outreach (VJO) program is to avoid the unnecessary
criminalization of mental illness and extended incarceration among Veterans by ensuring that
eligible, justice-involved Veterans have timely access to Veterans Health Administration
(VHA) services, as clinically indicated. VJO specialists provide direct outreach, assessment
and case management for justice-involved Veterans in local courts and jails and liaison with
local justice system partners.

**Idaho Department of Corrections** 

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JT	Ramondetta	208-736-3080	731 Shoup Av W, Twin Falls, ID

Probation/Parole issues.

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## Idaho Division of Veterans Services: Veterans Treatment Court Representative

Tuano Division of veterans betvices. Veterans	Treatment Court Representative
Frank Fabbi	208-780-1380

• Representative between the Veterans Treatment Court and the Idaho Division of Veteran's Services. Can assist Veterans in Veterans Treatment Court to get set up with VA healthcare, and file for other VA benefits.

**Idaho Army National Guard Family Assistance Center** 

	Sonya Nowland	208-272-7029	1069 Frontier Rd, Twin	ganya d naviland atn@mail m
		208-608-3969	Falls, ID 83301	sonya.d.nowland.ctr@mail.mil

• The Family Assistance Office services all branches of the Service Active Duty, Guard, all reserves, Retirees, Veterans and their families. Provides information and referral to services to assist service members and families.

**Twin Falls County Magistrate Probation** 

	0		
Dennis Hatch	208-736-4230 Ext 2316	231 4 <sup>th</sup> Av N, Twin Falls, ID 83301	dhatch@tfco.org

Probation/Parole issues.

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## **Veterans Justice Outreach Coordinator: Boise VA Medical Center**

Josh Bode, LCSW	208-422-1000 ext.7154

Veterans Justice Outreach was created with the purpose of avoiding unnecessary
criminalization of mental illness and extended incarceration among veterans by ensuring
that eligible justice involved veterans have timely access to VA mental health and
substance use services. This is done through collaboration with and training for law
enforcement, jail outreach, and interaction with the courts.

# **Law Enforcement**

**Jerome Police Department** 

<b>Chief Daniel Hall</b>	124 S. Lincoln Av,	208-324-4328	anataran @aituafianama ana
<b>Cheryl Peterson</b>	Jerome, ID 83338	200-324-4326	cpeterson@cityofjerome.org

 Law enforcement agency for Jerome, ID. We will be able to direct a person to the services provided and available.

**Twin Falls Police Department** 

Captain Anthony Barnhart	321 2 <sup>nd</sup> Av East. Twin Falls, ID 83301	208-736-4357	abarnhart@tfid.gov
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• The Twin Falls Police Department's mission is to provide excellent service, professional law enforcement, and assist in the area of crime prevention. We are committed to serve the citizens and visitors of Twin Falls, and will assist Veterans any way that we can.

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**Twin Falls County Sheriff Office** 

Sheriff Tom Carter	425 N Shoshone St N, Twin	208-736-4177	taantan@tfaa ang
Sherin Tom Carter	Falls, ID 83301	200-730-4177	tcarter@tfco.org

• Law enforcement agency for Twin Falls County. We will be able to direct a person to the services provided and available.

# **Legal Assistance**

Division of Veteran Services - Office of the Veteran Advocacy

Shalon Jones	208-736-0719	shalon.jones@veterans.idaho.gov	
Robert Smith	208-730-0719	bob.smith@veterans.idaho.gov	

- We provide representation to veterans, surviving spouses, children, and parents of deceased veterans before the Department of Veterans Affairs (VA).
- We can help with the full completion of a claim for VA benefits, assist in the appeals process, and give guidance on the laws and regulations that structure VA claims.
- All discharged veterans are encouraged to record their DD-214 with their county courthouse. This will
  ensure a certified copy is on file with the County Clerk if the veteran's copy is ever lost or destroyed.

Department of Veteran's Affairs; Veteran's Justice Outreach

Canal Vaamar	208-422-1000 x 3500	500 Fort St, Boise, ID	garah kasaman Gras gara
Sarah Kearney	208-971-7292	83702	<u>sarah.kearney@va.gov</u>

The aim of the Veterans Justice Outreach (VJO) program is to avoid the unnecessary
criminalization of mental illness and extended incarceration among Veterans by ensuring that
eligible, justice-involved Veterans have timely access to Veterans Health Administration
(VHA) services, as clinically indicated. VJO specialists provide direct outreach, assessment
and case management for justice-involved Veterans in local courts and jails and liaison with
local justice system partners.

**Idaho Army National Guard Family Assistance Center** 

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	Sonya Nowland	208-272-7029	1069 Frontier Rd, Twin Falls,	sonva.d.nowland.ctr@mail.mil
	Sonya Nowiand	208-608-3969	ID 83301	sonya.u.nowianu.ctr@man.nm

• The Family Assistance Office services all branches of the Service Active Duty, Guard, all reserves, Retirees, Veterans and their families. Provides information and referral to services to assist service members and families.

Jenny Vega Argie Ferreira Lorena Ramirez Karen Embleton Amie Poole	1 550 Washington St South, Twin Falls, ID 83301	info@sccap-id.org
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- providers) if these payments help Veterans' families stay in or acquire permanent housing on a sustainable basis.

## **Medical Care**

Department of Veteran's Affairs; Veteran's Justice Outreach

Sarah Kearney	208-422-1000 x 3500 208-971-7292	500 Fort St, Boise, ID	sarah.kearney@va.gov
	200-9/1-/292	83702	

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criminalization of mental illness and extended incarceration among Veterans by ensuring that
eligible, justice-involved Veterans have timely access to Veterans Health Administration
(VHA) services, as clinically indicated. VJO specialists provide direct outreach, assessment
and case management for justice-involved Veterans in local courts and jails and liaison with
local justice system partners.

**Heritage Health Services** 

Mike Po	*****	208-559-2154	1219 Cheney Dr, Twin Falls, ID	miles@baritaaabaalthaarriaaamat
Mike Po	rter	208-410-4040	83301	mike@heritagehealthservices.net

- We are a home health and hospice company passionate to provide veterans care and assistance.
- We are partners with the National Hospice and Palliative Care NHPCO-in the We Honor Veterans (WHV)-program.

**Hospice Visions** 

Nora Wells John Martinez Tonya Kemper	208-735-0121	1770 Parkview Dr, Twin Falls, ID 83301	nwells@hospicevisions.org
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- Grief and loss support.
- Assistance to hospice patients and families with VA & military benefits.

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## Idaho Commission for the Blind and Visually Impaired

## www.icbvi.idaho.gov

• State agency that assists blind and visually impaired persons to achieve independence by providing education, developing work skills, increasing self-confidence and helping them remain employed or prepare for employment. Services include Voc. rehab., Assessment and Training, Independent living, sight restoration, and low vision clinics.

**Idaho Army National Guard Family Assistance Center** 

	v		
Convo Noveland	208-272-7029	1069 Frontier Rd, Twin	sonva.d.nowland.ctr@mail.mil
Sonya Nowland	208-608-3969	Falls, ID 83301	sonya.u.nowianu.ctr@man.mn

The Family Assistance Office services all branches of the Service Active Duty, Guard, all
reserves, Retirees, Veterans and their families. Provides information and referral to services
to assist service members and families.

**Idaho Home Health and Hospice** 

Diana Lerh	208-595-3538	1 222 Shoshone St E	Diana,Lerh@LHCgroup.com
Diana Lern	208-421-2745	Twin Falls, ID 83301	Diana.Lem@LnCgroup.com

- We are passionate about bringing dignity, quality of life and take great pride in honoring our Veterans.
- We provide exceptional care and unparalleled services to our patients and families who have placed their trust in us. We are committed to honoring our Veterans by providing quality healthcare services.
- We believe in providing holistic approach to patient care. Our care is not only focused on symptom management, but spiritual and emotional health as well.
- We participate in the "We Honor Veterans" program and are a leading organization in this programs development. We are at Level IV as of December of 2018 and are always working towards obtaining the highest level.
- Our Volunteers are highly involved with providing exceptional companionships to our patients and families. Many of our Volunteers are Veterans and Active Duty Military.
- Our highly qualified staff ensures that our Hospice Veterans are connected with VA resources and benefits they are eligible for.
- We provide counseling for patients and families, grief support groups and individualized care to ensure our patients have the best quality of life possible as well as finding resources to assist with finances.

## **Idaho State Veterans Home**

Boise	Cody Schaner	208-780-1616	320 Collins RD, Boise 83702
Lewiston	Rose Lindsey	208-750-3638	821 21 <sup>st</sup> AVE, Lewiston 83501
Pocatello	Angela Torres	208-235-7838	1957 Alvin Ricken DR, Pocatello 83201

• The Idaho Division of Veterans Services operates three Veterans Homes in Boise, Lewiston and Pocatello. All three homes share a common goal of providing responsive medical and supportive care to veterans who can no longer provide for themselves. In addition to providing outstanding care for veterans and their spouses, Idaho Veterans Homes also offer numerous activities and social services.

Jenny Vega Angie Ferreira Lorena Ramirez Karen Embleton Amie Poole		550 Washington St South, Twin Falls, ID 83301	info@sccap-id.org
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- providers) if these payments help Veterans' families stay in or acquire permanent housing on a sustainable basis.

# Mental Health Care & Substance Abuse Treatment

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#### **Boise VA Medical Center**

Behavioral Health Clinic	208-422-1108
Substance Abuse Treatment	208-422-1145
Post Combat Care Clinic (Geoff Hall)	208-422-1000 ext. 7516 or 208-919-5736

• Full service medical facility with outpatient clinics located in Mountain Home, ID, Caldwell, ID, Twin Falls, ID and Burns, OR. Eligibility restrictions may apply and Veterans must be registered in order to receive benefits. Call for additional information on the enrollment process and how to access services.

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#### **Boise Vet Center**

2424 Bank Drive, Boise	208-342-3612

 Provides free readjustment counseling services to eligible Veterans who served incombat zones or have been sexually traumatized in the military. Individual, group, couples, and family counseling are available. Can also see Veterans with bad conduct discharges and family members under certain circumstances.

College of Southern Idaho Office on Aging

Shawna Wasko	208-736-2122	315 Falls Av, Twin Falls,	gwagha@aaa asi adu
Shawha wasko	208-293-5811	ID 83301	<u>swasko@ooa.csi.edu</u>

• The CSI Office on Aging provides a wide range of services to seniors aged 60 and older and to family members of a senior citizen, to helps enable seniors to stay in their own homes as long as they can, as safely as they can, and as comfortably as they can: Homemaker, Respite, Home Delivered Meals, Adult Protection, Support Groups, etc.

Department of Veteran's Affairs; Veteran's Justice Outreach

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Sa	rah Kearney	208-422-1000 x 3500 208-971-7292	500 Fort St, Boise, ID 83702	sarah.kearney@va.gov

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**Idaho Army National Guard Family Assistance Center** 

Sonya Nowland	208-272-7029	1069 Frontier Rd, Twin	sonva.d.nowland.ctr@mail.mi
	208-608-3969	Falls, ID 83301	sonya.u.nowianu.ctr@man.mn

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## **Military One Source**

National Toll Free 800-342-9647		www.militaryonesource.mil	
Matt Barley	208-590-2486	matthew.barley@militaryonesource.com	

• Military OneSource is a free service provided by the Department of Defense to service members and their families to help with a broad range of concerns including money management, spouse employment and education, parenting and child care, relocation, deployment, reunion, and the particular concerns of families with special-needs members. They can also include more complex issues like relationships, stress, and grief. Services are available 24 hours a day by telephone and online. Many Military OneSource staff members have military experience veterans, spouses, Guardsmen, Reservists, and all receive ongoing training on military matters and military lifestyle. The program can be especially helpful to service members and their families who live at a distance from installations.

## **Team Rubicon**

Judy Ford 208-749-0028	Twin Falls	judy.ford@teamrubiconusa.org
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- Team Rubicon's primary mission is providing disaster relief to those affected by natural disasters, be they domestic or international. By pairing the skills and experiences of military veterans with first responders, medical professionals, and technology solutions, Team Rubicon aims to provide the greatest service and impact possible.
- Through continued service, Team Rubicon seeks to provide our veterans with three things they lose after leaving the military: a purpose, gained through disaster relief; community, built by serving with others; and identity, from recognizing the impact one individual can make. Coupled with leadership development and other opportunities, Team Rubicon looks to help veterans transition from military to civilian life.

**Twin Falls County Office of Emergency Assistance** 

Jackie Frey 208-736	4234 630 Addison Av, West, Twin Falls	jfrey@co.twin-falls.id.us
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• We can <u>coordinate</u> the following with first responders during a incident/disaster in Twin Falls County: clothing assistance, education assistance, emergency shelters, family assistance, housing assistance, mental health care and transportation.

#### **USMC Vietnam Tankers Association**

Hal Miller 208-320-8232	3383 Anchor Lane, Twin Falls, ID	halcom02@cableone.net
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- We are a national organization with membership living in all 50 states, with a few members in Canada and one in Australia. Our main objective is conducting reunions and capturing and recording each member's individual story of their time in-country. We do not offer "professional counseling"; but we do try to help direct members with questions to the VA for help.
- We are an IRS-sanctioned 501 (c) 17 which is a COMBAT VERERAN NONPROFIT. This is EXACTLY the same as a 501 (c 3 but with the addition that 75% of our membership are certified combat experienced veterans of the US military. We keep track with each member's DD-214.

## **Veterans Work**

Darryl Glanders 208-731-4	19976 Hwy 30 Buhl, ID 83316	darryl.glanders@gmail.com
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- Veterans' Works provides one-on-one counseling and equine therapy for Veterans and First Responders.
- Veterans can also tap into mentor services for assistance in transition from military to civilian.
- All services are provided free of charge and in strict confidence.

## **Other**

**Durfee Hots Springs** 

Jackie Henson	B - 208-824-5701	2978 S. Elba Almo Rd.	ia al-iahangan @lissa aam
	C - 208-430-5701	Almo, ID	jackiehenson@live.com

- Durfee Hot Springs is a natural hot springs and pool in Almo Idaho near the entrance to the City of Rocks.
- Free swimming for veterans and their families the first Friday of the month.
- Summer hours are Tuesday- Saturday 1-10 pm. Our hours change with the seasons, you can call 208-824-5701 for currant hours. We are 45 miles south of Burley Idaho.

#### **Team Rubicon**

Judy Ford	208-749-0028	Twin Falls	judy.ford@teamrubiconusa.org
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- The physical, mental, emotional, and social wellness of our country's returning veterans are of national importance. As our veterans have returned home, many have experienced challenges navigating the transition back into civilian life.
- While there are real and difficult issues plaguing our veterans a lack of resources and understanding around mental health, homelessness, unemployment Team Rubicon does not see our veterans as broken. At Team Rubicon, veterans are the agent of our mission, not the object.
- By engaging our veterans in continued service through disaster response, not only does Team Rubicon provide relief to affected communities, but many veteran volunteers begin to regain the purpose, community, and identity that is difficult to find upon leaving the armed forces.

## **Twin Falls Veterans Facility Committee**

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Janice Gilbert	208-320-6555	630 Addison Ave.	gilbertent@wwdb.org
		W,Twin Falls	

- We overlook the needs for the Veterans Facility, Making sure all Veterans are aware of the facility.
- All Veteran organizations are officed here, and if no one is here, to contact Hailey who will contact one of them.
- Let veterans know there is a place for them to come and relax in our new recreation room equipped with a library, pool table and card tables.
- Let veterans know we are here for them.

## **Veterans Work**

Darryl Glanders	208-731-4042	19976 Hwy 30 Buhl, ID 83316	darryl.glanders@gmail.com
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- Veterans' Works provides one-on-one counseling and equine therapy for Veterans and First Responders.
- Veterans can also tap into mentor services for assistance in transition from military to civilian.
- All services are provided free of charge and in strict confidence.

## **Wreaths Across America**

Ginger Wyvell	951-990-9441	450 Pole Line Rd, Spc	
		37, Twin Falls	marinedaughter.gw54@gmail.com

- With Daughters of the American Revolution and Wreaths Across America, we offer the community the opportunity to honor veterans and their families by sponsoring a wreath on Wreaths Across America Day in December each year. We attend memorial services and military events to honor those who have sacrificed and to promote awareness of their service. The community is also able to participate in the volunteer efforts of placing wreaths and speaking the name of the fallen veteran at the ceremony each December, and in the retrieval of wreaths in January. We currently represent Filer Cemetery and our new National Cemetery, and we are working with others to participate, with the hope that community support will result in every veteran grave being covered in the Magic Valley. wreathsacrossamerica.org/ID0017P
- I am also a trained volunteer with the Missing in America Project. Our mission is to locate, identify
  and inter the unclaimed cremated remains of American veterans. Through the joint efforts of
  private, state and federal organizations we desire to provide the honor and respect due those who
  have served this country by securing a final resting place for these forgotten heroes and
  remembering them with a ceremony befitting their service. MIAP.us

## **Social**

#### **Jerome Senior Center**

Gillian Minter	208-324-5642	520 S Lincoln, Jerome,	siol0801@gmail.com
Gillian Militer	208-324-5042	ID 83338	Stotoot @gitanicom

- Jerome Senior Center provides nutritious meals Monday through Friday. We request a
  donation of \$5 for those over 60 years old. We also have meals for adults younger
  than 60 for \$6 and for children under 13 we ask \$5. We have exercise classes each
  morning. We have Bunco, Pinochle, Bridge, Hand and Foot card games and a couple
  pool tables.
- We serve up a welcoming hospitality to help you find new friends and companions. And tend to that need for physical and mental exercise.

## **Outdoor Salute to Veterans**

T7 T . L	200 025 (520	PO Box 124, Jerome,	2 1 0 "
Ken Johnson	208-837-6539	ID 83338748	2myearsley@gmail.com

- Outdoor Salute to Veterans (OSTV) is an organization which takes disabled veterans on outdoor excursions.
- OSTV all-volunteer 501 (c) 3 nonprofit organization, which means all donations are tax deductible to the extent allowed by law.
- OSTV is funded through donations from patrons and businesses organizations. The goal is to take as many veterans as possible on outdoor excursions as possible. It costs an average of \$600.00 per veteran for a week-long trip.
- Our slogan is "Veterans focusing on ABILITIES not disabilities". All veteran excursions are at no cost to the veteran.
- Outdoor experiences such as big game hunting, kayaking, rock climbing, fishing etc

## Team Red, White & Blue

Michelle Sullivan 208-989	-2405 748 Aspenwood Lane	twinfalls@teamrwb.org
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- We define enrichment as creating quality relationships and experiences that contribute to life satisfaction and overall well-being. The concept of enrichment consists of three core components health, people, and purpose—that comprise a rich life.
- Health: Creating frequent opportunities for team members to connect through fitness, sports, and recreation to improve physical, mental, and emotional wellbeing.
- People: Creating authentic connections (defined as genuine, quality, supportive relationships that generate mutual trust and accountability), reflected in an increased number of close relationships and improvements in teammates' sense of belonging, purpose, and community engagement.
- Purpose: Engaging members in meaningful team and community-based experiences such as leadership and service that, beyond physical and social activities, renew self-identity and purpose in life.
- We accomplish our mission via our two core programs: our Chapter and Community Program and our Eagle Leadership Development Program.

Wing's for Hero's of Idaho

Falls, ID 83301
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- Our goal at Wings for Hero's of Idaho is to take vets of all services, this includes first responders as well
  out hunting, or fishing.
- We have found that the therapeutic relief that is provided by being outdoors is unrivaled by modern medicine.
  - Our hopes is to help them find some kind of relief from the struggles of an injury, visible or not, by taking them out to have fun in the wilderness.

# **Spiritual Enrichment**

## **Heritage Health Services**

Mike Porter	208-559-2154	1219 Cheney Dr, Twin	mike@heritagehealthservices.net
Wilke I of ter	208-410-4040	<b>Falls, ID 83301</b>	mike@heritagehearthservices.het

- We are a home health and hospice company passionate to provide veterans care and assistance.
- We are partners with the National Hospice and Palliative .Care NHPCO-in the We Honor Veterans WHV-program.

## **Idaho Army National Guard Family Assistance Center**

Canva Naviland	208-272-7029	1069 Frontier Rd, Twin Falls,	sonva.d.nowland.ctr@mail.mil
Sonya Nowland	208-608-3969	ID 83301	sonya.d.nowiand.ctr@man.mn

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## **Idaho Military Faith Alliance**

Chaplain Robert Morris	208-272-6468	robert.w.morris1.mil@mail.mil
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 To respond to the practical and spiritual needs of Service Members, Military Veterans, and their Families throughout the State of Idaho by deploying resources through the partnerships of faith-based communities. Providing education and building awareness to church leaders and congregations on best practices for ministering to their Military Families and veterans.

## Twin Falls Reformed Church Christian Veterans Group

<b>Marvin Barnes</b>	208-394-7787	1631 Grandview Dr. N., Twin Falls, ID 83301	info@joiningforcesmv.org

Bible study and fellowship.

# **Transportation**

College of Southern Idaho Office on Aging

Shawna Wasko	208-736-2122	315 Falls Av, Twin Falls,	swasko@ooa.csi.edu
Shawha wasko	208-293-5811	ID 83301	Swasko@00a.csi.edu

• The CSI Office on Aging provides a wide range of services to seniors aged 60 and older and to family members of a senior citizen, to helps enable seniors to stay in their own homes as long as they can, as safely as they can, and as comfortably as they can: Homemaker, Respite, Home Delivered Meals, Adult Protection, Support Groups, etc.

**South Central Community Action Partnership** 

Jenny Vega Argie Ferreira Lorena Ramirez Karen Embleton Amie Poole		550 Washington St South, Twin Falls, ID 83301	info@sccap-id.org
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- Supportive Services for Veteran Families (SSVF): Through the SSVF Program, VA aims to improve very low-income Veteran families' housing stability. SCCAP is able to provide eligible Veteran families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:
- Health care services
- Daily living services
- Personal financial planning services
- Transportation services
- Fiduciary and payee services
- Legal services
- Child care services
- Housing counseling services
- In addition, SCCAP may also provide time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care
- providers) if these payments help Veterans' families stay in or acquire permanent housing on a sustainable basis.

**Twin Falls County Office of Emergency Assistance** 

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Jackie Frev	208-736-4234	630 Addison Av, West,	ifrey@co.twin-falls.id.us

• We can <u>coordinate</u> the following with first responders during a incident/disaster in Twin Falls County: clothing assistance, education assistance, emergency shelters, family assistance, housing assistance, mental health care and transportation.

## **Twin Falls County Veteran Services**

Hayley Rienstra	208-734-9091	haley.rienstra@tfco.org
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- Orders original Military Discharges DD214-or Separation Records from the Military Government
- Assists Veterans in filing service-connected disability claims for benefits that may be payable through the Department of Veterans Affairs.
- Informs the Veteran's spouse, survivor or dependents concerning specific benefits to which they may
  be entitled and assists the individuals in obtaining these benefits.
- Maintains liaison with, and delivers speeches to, Veterans' organizations and other interested groups to ensure public awareness of available benefits and assistance.
- Schedules transportation on the DAV Van from Twin Falls County area to Boise Veteran Administration Hospital, Monday through Friday.

# **VA & Military Benefit Questions**

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#### **Boise VA Medical Center**

Behavioral Health Clinic	208-422-1108
Substance Abuse Treatment	208-422-1145
Post Combat Care Clinic (Geoff Hall)	208-422-1000 ext. 7516 or 208-919-5736

• Full service medical facility with outpatient clinics located in Mountain Home, ID, Caldwell, ID, Twin Falls, ID and Burns, OR. Eligibility restrictions may apply and Veterans must be registered in order to receive benefits. Call for additional information on the enrollment process and how to access services.

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#### **Boise Vet Center**

2424 Bank Drive, Boise	208-342-3612
<ul> <li>Provides free readjustment counseling se</li> </ul>	rvices to eligible Veterans who served incombat

 Provides free readjustment counseling services to eligible Veterans who served incombat zones or have been sexually traumatized in the military. Individual, group, couples, and family counseling are available. Can also see Veterans with bad conduct discharges and family members under certain circumstances.

Idaho Division of Veteran Services - Office of the Veteran Advocacy

Shalon Jones	208-736-0719	420 Falls Av, Twin	shalon.jones@veterans.idaho.gov
Robert Smith	200-730-0719	Falls, ID 83301	bob.smith@veterans.idaho.gov

- We provide representation to veterans, surviving spouses, children, and parents of deceased veterans before the Department of Veterans Affairs (VA).
- We can help with the full completion of a claim for VA benefits, assist in the appeals process, and give guidance on the laws and regulations that structure VA claims.
- All discharged veterans are encouraged to record their DD-214 with their county courthouse. This will
  ensure a certified copy is on file with the County Clerk if the veteran's copy is ever lost or destroyed.

**Hospice Visions** 

Nora Wells		lla@haaniaaniaiana ana
John Martinez	208-735-0121	nwells@hospicevisions.org
Tonya Kemper		

- Grief and loss support.
- Assistance to hospice patients and families with VA & military benefits.

**Idaho Army National Guard** 

<b>Captain James Anderson</b>	208-272-7005	1069 Frontier Rd, Twin	james.p.anderson3.mil@mail.mil
Captain sames Anderson	200-272-7003	Falls, ID 83301	Tames.p.andersons.mire man.mir

- ID cards, DEERS, RAPID dependent and veteran info and updates.
- Updating Veterans, Active and Reserve member and dependent ID card and personnel information.
- Opportunities with the Idaho Army National Guard.

200 242 2612

**Idaho Army National Guard Family Assistance Center** 

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Sonya Nowland	208-272-7029	1069 Frontier Rd, Twin Falls,	sonva.d.nowland.ctr@mail.mil
Sonya Nowianu	208-608-3969	ID 83301	sonya.u.nowianu.cu @man.mn

• The Family Assistance Office services all branches of the Service Active Duty, Guard, all reserves, Retirees, Veterans and their families. Provides information and referral to services to assist service members and families.

**Idaho Army National Guard Transition Assistance Advisor** 

Lucas O'Neill	208-272-4408	lucas.t.oneill.ctr@mail.mil

Direct liaison between the Idaho National Guard and the VA health and benefits
information. Serves as first line of support for returning Veterans to help troubleshoot
concerns surrounding their benefits, education assistance, employment, and other issues
they may face when they return from deployment.

## **Twin Falls County Veteran Services**

Hayley Rienstra	208-734-9091	haley.rienstra@tfco.org
Commissioner Don Hall	208-736-4067	don.hall@tfco.org

- Orders original Military Discharges DD214-or Separation Records from the Military Government
- Assists Veterans in filing service-connected disability claims for benefits that may be payable through the Department of Veterans Affairs.
- Informs the Veteran's spouse, survivor or dependents concerning specific benefits to which they may be entitled and assists the individuals in obtaining these benefits.
- Maintains liaison with, and delivers speeches to, Veterans' organizations and other interested groups to ensure public awareness of available benefits and assistance.
- Schedules transportation on the DAV Van from Twin Falls County area to Boise Veteran Administration Hospital, Monday through Friday.

**Twin Falls Veterans Facility Committee** 

Janice Gilbert 208-320-6555	630 Addison Ave. W,Twin Falls	gilbertent@wwdb.org
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- We overlook the needs for the Veterans Facility, Making sure all Veterans are aware of the facility.
- All Veteran organizations are officed here, and if no one is here, to contact Hailey who will contact one of them.
- Let veterans know there is a place for them to come and relax in our new recreation room equipped with a library, pool table and card tables.
- Let veterans know we are here for them.

## Veteran Advocates of Ore-Ida

484 SW 4 <sup>th</sup> Ave., Ontario	541-889-1978

 Provide Veterans and Active Duty Personnel of the Armed Forces of the United States of America a voice; and to support, honor, recognize and advocate for their needs as members of our Communities, States and Country.

# **Veterans' Service Organizations**

**Buhl American Legion Post 43** 

Rondal Lang	208-326-5149	207 Main St	Lang56m@vahoo.com
Konuai Lang	208-539-2324	Filer, ID	<u>Langsom@yanoo.com</u>

- A Veterans organization with the goal of helping veterans and their families through our four pillars of service: Veterans Affairs & Rehabilitation, National Security, Americanism, and Children & Youth. Dues are currently \$37.50.
- We currently meet with the Filer American Legion the third Tuesday of the month at 6 pm.

**Filer American Legion** 

Dandal Lang	208-326-5149	207 Main St	Lang56m@yahaa aam
Rondal Lang	208-539-2324	Filer, ID	<u>Lang56m@yahoo.com</u>

- Our monthly meetings the third Tuesday of the month, 6 pm for Veterans and their families. We start with a potluck dinner and a program/meeting to follow. A place for Veterans to talk and unwind with other Veterans.
- We do some military honors, especially on Memorial Day and Veteran's Day.
- We offer a Temporary Financial Assistance to qualifying Veterans. During the Christmas holidays offer assistance to Active, Guard, and Reserve families in the Filer area who may need help. We coordinate this with Sonya Nowland.
- We offer the American Legion Hall for rental to those needing a place to hold a special event. The American Legion hall is two levels and can accommodate 125 people, has a full kitchen, dance floor, plenty of parking nearby, but at the moment is not handicap accessible

**Twin Falls Veterans Facility Committee** 

<b>Janice Gilbert</b> 208-320-6555	630 Addison Ave. W,Twin Falls	gilbertent@wwdb.org
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- We overlook the needs for the Veterans Facility, Making sure all Veterans are aware of the facility.
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- Let veterans know we are here for them.

## **Wreaths Across America**

Ginger Wyvell 951-990-9441	450 Pole Line Rd, Spc 37, Twin Falls	marinedaughter.gw54@gmail.com
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• With Daughters of the American Revolution and Wreaths Across America, we offer the community the opportunity to honor veterans and their families by sponsoring a wreath on Wreaths Across America Day in December each year. We attend memorial services and military events to honor those who have sacrificed and to promote awareness of their service. The community is also able to participate in the volunteer efforts of placing wreaths and speaking the name of the fallen veteran at the ceremony each December, and in the retrieval of wreaths in January. We currently represent Filer Cemetery and our new National Cemetery, and we are working with others to

- participate, with the hope that community support will result in every veteran grave being covered in the Magic Valley. wreathsacrossamerica.org/ID0017P
- I am also a trained volunteer with the Missing in America Project. Our mission is to locate, identify
  and inter the unclaimed cremated remains of American veterans. Through the joint efforts of
  private, state and federal organizations we desire to provide the honor and respect due those who
  have served this country by securing a final resting place for these forgotten heroes and
  remembering them with a ceremony befitting their service. MIAP.us

## **Women Veterans**

**Idaho Army National Guard Family Assistance Center** 

Sonya Nowland	208-272-7029	1069 Frontier Rd, Twin Falls,	sonya.d.nowland.ctr@mail.mil
	208-608-3969	ID 83301	

• The Family Assistance Office services all branches of the Service Active Duty, Guard, all reserves, Retirees, Veterans and their families. Provides information and referral to services to assist service members and families.

**South Central Community Action Partnership** 

	· ·		
Jenny Vega Argie Ferreira Lorena Ramirez Karen Embleton Amie Poole	208-733-9351	550 Washington St South, Twin Falls, ID 83301	info@sccap-id.org

- Supportive Services for Veteran Families (SSVF): Through the SSVF Program, VA aims to improve very low-income Veteran families' housing stability. SCCAP is able to provide eligible Veteran families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:
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- Fiduciary and payee services
- Legal services
- Child care services
- Housing counseling services
- In addition, SCCAP may also provide time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care
- providers) if these payments help Veterans' families stay in or acquire permanent housing on a sustainable basis.

## **Websites**

## **GI Network**

#### www.warriorgateway.org

• Directory of government and nonprofit programs and organizations to connect the military community and their families with services. Can input your zip code for a list of agencies and organizations servicing your area and providing a wide range of services.

**Military One Source** 

800-342-9647		www.militaryonesource.mil
Matt Barley	208-590-2486	matthew.barley@militaryonesource.com

• Military OneSource is a free service provided by the Department of Defense to service members and their families to help with a broad range of concerns including money management, spouse employment and education, parenting and child care, relocation, deployment, reunion, and the particular concerns of families with special-needs members. They can also include more complex issues like relationships, stress, and grief. Services are available 24 hours a day — by telephone and online. Many Military OneSource staff members have military experience veterans, spouses, Guardsmen, Reservists, and all receive ongoing training on military matters and military lifestyle. The program can be especially helpful to service members and their families who live at a distance from installations

## **National Resource Directory**

## www.nationalresourcedirectorv.gov

• National directory for wounded Service Members, Veterans, and their families that provides information on services available in the subjects of benefits and compensation, education and training, employment, family and caregiver support, health, homeless assistance, housing, transportation and travel, and volunteer resources.

# Appendix A

## **Joining Forces Magic Valley Coalition Members**

**Captain James Anderson**, Idaho Army National Guard, 208-272-7005, <a href="mailto:james.p.anderson.3.mil@email.mil">james.p.anderson.3.mil@email.mil</a>

Marvin Barnes, Twin Falls Reformed Church, 208-733-6128, info@joiningforcesmv.org

Captain Anthony Barnhart, Twin Falls Police Department, 208-735-4357, abarnhart@tfid.org

Sheriff Tom Carter, Twin Falls County Sheriff, 208-736-4177, tcarter@tfco.org

**Jodi DeBartolo**, HUD-VASH VA Medical Center, 208-732-0959 ext 7000, <u>jodi.warthen-debartolo@va.gov</u>

Judy Ford, Team Rubicon, 208-749-0028, judyford@teamrubiconusa.org

**Jackie Frey,** Twin Falls County Office of Emergency Assistance, 208-736-4234, <u>jfrey@co.twinfalls.id.us</u>

Darryl Glanders, Veterans' Works, 208-731-4042, <a href="mailto:darryl.glanders@gmail.com">darryl.glanders@gmail.com</a>

Chief Daniel Hall, Jerome Police Department, 208-324-4328, cpeterson@cityofjerome.org

Don Hall, Twin Falls County Commissioner, 208-736-4067, don.hall@tfco.org

Dennis Hatch, Twin Falls County Magistrate Probation, 208-736-4230 ext 2316, dhatch@tfco.org

**Jackie Henson,** Durphee Hots Springs, 208-430-5701, jackiehenson@live.com

Katie Johnson, Twin Falls Public Library, 208-733-2964, kjohnson@twinfallspubliclibrary.org

Shalon Jones, Office of Veteran Advocacy, 208-736-0719, shalon.jones@veterans.idaho.gov

Chief Craig Kingsbury, Twin Falls Police Department, 208-735-4357

**Rondal Lang**, Filer American Legion, Buhl American Legion, 208-326-5149, <a href="mailto:lang56m@yahoo.com">lang56m@yahoo.com</a>

**Don McArthur**, Light of Hope, 208-735-8787, lightofhopetwinfalls@gmail.com

**Liz Mandelkow**, Mustard Seed Ministries - Community Services, 208-733-9515, mscs736@gmail.com

**Sonya Nowland**, Idaho Army National Guard Family Assistance Center, 208-272-7029, sonya.d.nowland.ctr@mail.mil

Cheryl Peterson, Jerome Police Department, 208-324-4328, cpeterson@cityofjerome.org

Mike Porter, Heritage Health Services, 208-410-4040, mike@heritagehealthservices.net

J.T. Ramondetta, Idaho Department of Correction, 208-736-3080,

Brent Reinke, Joining Forces, 208-733-6128, bdreinke75@gmail.com

Hayley Rienstra, Twin Falls County Veteran Services, 208-734-9091, <a href="mailto:hayley.rienstra@tfco.org">hayley.rienstra@tfco.org</a>

Kenneth Sartin, Wings for Hero's of Idaho, 208-293-2907, sartinkennth@gmail.com

**Robert Smith**, Idaho Division of Veteran Service, Office of Veteran Advocacy, 208-736-0719, <a href="mailto:bob.smith@veterans.idaho.gov">bob.smith@veterans.idaho.gov</a>

Michelle Sullivan, Team Red, White & Blue, 208-989-2405, <a href="mailto:twinfalls@teamrwb.org">twinfalls@teamrwb.org</a>
Jenny Vega, South Central Community Action Partnership, 208-733-9351, <a href="mailto:info@sccap-id.org">info@sccap-id.org</a>
Shawna Wasko, CSI Office on Aging, 208-736-2122, <a href="mailto:swasko@ooa.csi.edu">swasko@ooa.csi.edu</a>
Nora Wells, Hospice Visions, 208-735-0121, <a href="mailto:nwells@hospicevisions.org">nwells@hospicevisions.org</a>