

# BULLETIN

October 2018

# STATE OF IDAHO

## C.L. "BUTCH" OTTER GOVERNOR

## VETERANS AFFAIRS COMMISSION

H. MEL NAPIER, CHAIRMAN LEO DUB ARTHUR L. GIMPEL JINNY CASH PATRICK GRACE

## DIVISION OF VETERANS SERVICES

MARV HAGEDORN, CHIEF ADMINISTRATOR

## VETERANS SERVICES BUREAU CHIEF

BILL HEYOB

## **VETERANS SERVICE OFFICERS**

BOB COOPER
FRANK FABBI
DEBBIE HARMON
DARRYL HEISEY
WES MCAUSLAN
KELLY MCCARTNEY
MICHELE PERRY
JIM PHILPOTT
RICK POISEL
JOE RIENER
LANCE SANTIAGO
ROBERT SMITH

To be connected with a VA suicide prevention and mental health professional, call the toll-free National Suicide Prevention hotline and indicate you are a veteran. (800) 273-8255



# TABLE OF CONTENTS

From Bill's Desk	3-5
Idaho to Receive Grant for State Veterans Cemetery in Southeast Idaho	5
VA Implements New Fiduciary Requirements	6
VA Releases National Suicide Data Report for 2005-2016	6
VA Announces Upcoming Awards to Help At-Risk Veterans & Family Members	7
VA Partnership with Cancer Institute Will Boost Veteran Access to Clinical Trials	7
VEText System Transforming the VA's Medical Scheduling Process	8
VA Expands Vocational Rehabilitation & Employment Program to Improve Service	8
Go Green and Get the Bulletin Via Email	8
Majority of VA Medical Centers Have Improved Over the Past Year	9
VA Updates the Disability Rating Schedule Related to Skin Conditions	9
2018 Idaho Women Veterans Conference	9
Dates to Remember	10
Convention Dates	10
The History of Veterans Day	10
DAV Van Schedules	11_12

If you've not already done so, please volunteer to receive the bulletin via email by emailing Jennel Binsky at jennel.binsky@veterans.idaho.gov



#### FROM BILL'S DESK

#### 

I hope everyone is enjoying the cooler temperatures of the fall weather. Where did summer go? As mentioned in the last bulletin, we welcomed our new Chief Administrator for the Idaho Division of Veteran Services, Marv Hagedorn. Many of you know Marv already, as he is a Retired Navy Chief Warrant Officer and served the State of Idaho as both a State Representative and State Senator. Our Lewiston office said goodbye to Bob Cooper, who retired after 11 years of service. Bob's replacement as a Veteran Service Officer is Stacy Whitmore, who used to serve as a County Service Officer in Fremont County. Stacy served on active duty in the Air Force and then served until retirement in the Army National Guard. We wish Bob Cooper the best of luck in his retirement and look forward to many years of future service with Stacy! Before I get into some of the issues effecting veterans and surviving family members, I want to give credit the VFW National Veteran Service Staff for the information.

The Boise VA Regional Office was just named the number one rated VA Regional Office for a 12-month overall quality rate. Congratulations to all of the VA Regional Office employees for the great work that they are providing to our veterans!

On July 30th, Robert Wilkie was sworn in as the tenth Secretary of Veteran Affairs. Before confirmation as VA Secretary, Mr. Wilkie served Secretary James Mattis as his Under Secretary of Defense for Personnel and Readiness. The son of an Army artillery commander, Mr. Wilkie spent his youth at Fort Bragg. Today, he is an officer in the United States Air Force Reserve assigned to the Office of the Chief of Staff. Before joining the Air Force, he served in the United States Navy Reserve with the Joint Forces Intelligence Command, Naval Special Warfare Group Two, and the Office of Naval Intelligence. Mr. Wilkie has more than 20 years of federal service at the national and international levels. During the George W. Bush Administration, Mr. Wilkie served both Robert Gates and Donald Rumsfeld as Assistant Secretary of Defense from 2005-2009, and he was the youngest senior leader in the Department. Mr. Wilkie was Special Assistant to the President for National Security Affairs and a senior director of the National Security Council under Dr. Condoleezza Rice. He also has extensive experience in the United States Congress, including recent service as Senior Advisor to Senator Thom Tillis and service as Counsel and Advisor on International Security Affairs to the Majority Leader of the United States Senate, the Honorable Trent Lott. Mr. Wilkie shepherded the Senate confirmation process for James Mattis, Robert Gates, and Admiral Mike Mullen (CJCS), and he was responsible for the preparation of General David Petraeus and Ambassador Ryan Croker for their multiple appearances before the Congress in defense of the Iraqi Surge. Mr. Wilkie was Vice President for Strategic Programs for CH2M HILL, one of the world's largest engineering and program management firms, where for five years he held program management and advisory assignments as diverse as the London 2012 Summer Olympics and the reform and reorganization of the United Kingdom Ministry of Defense Supply and Logistics System (DE&S). Mr. Wilkie holds an Honors degree from Wake Forest University, a Juris Doctor from Loyola University College of Law in New Orleans, a Master of Laws in International and Comparative Law from Georgetown University, and a Masters in Strategic Studies from the United States Army War College. A graduate of the College of Naval Command and Staff, Air Command and Staff College, the United States Army War College, and the Joint Forces Staff College, Mr. Wilkie has published articles in the Naval War College Review, Parameters, Armed Forces Journal International, Air and Space Power Journal, and Proceedings. He holds personal and unit decorations, as well as the Defense Distinguished Public Service Medal, the highest non-career civilian award of the Department.

In my last several articles, I have been discussing the Rapid Appeals Modernization Act and RAMP "Opt-In" procedures. Beginning this month (October 2018), anyone who selected to Opt-In with a Higher Level of Review or a Supplemental Claim and were denied will be able to have their appeals sent to the Board of Veteran Appeals for review. There will be three different options for the BVA. To include not having a hearing (fastest way to get a BVA decision); not having a hearing, but submitting new evidence for consideration by the BVA; and lastly, requesting a personal hearing (video conference) with the BVA. February 1, 2019, the Appeals Modernization Act goes into full effect and all denied claims will be able to choose from the option of a Higher Level of Review, Supplemental Claim Lane, or the Board of Veterans Appeals Lane.

On June 25, 2018, the House of Representatives passed a bill, H.R. 299, the Blue Water Navy Vietnam Veterans Act of 2017, which, if passed by the Senate and signed into law by the President, would extend the presumption of exposure to Agent Orange to veterans who served in the Blue Water Navy. The next step is for the Senate to consider the bill, and if there are any changes, work them out with members of the House in a conference committee. The "rainbow herbicides" used during the Vietnam War including the most famous, Agent Orange, were contaminated with the chemical dioxin and have been known to be associated with certain health issues in people who have been exposed to the chemical. According to The Agent Orange Act of 1991, if a veteran served in Vietnam between 1962 and 1975 and has a disease that has been associated with exposure to Agent Orange, they are automatically presumed to have been exposed to it and therefore qualify for VA disability compensation. According to the VA's current interpretation of this law, only veterans that have set foot on the landmass of Vietnam or served in Vietnam's inland waterways, known as "Brown Water" veterans, qualify for the presumption of exposure to Agent Orange. This does not include "Blue Water Navy" veterans, who served on ships off the coast of Vietnam. If passed, the Blue Water Navy Vietnam Veterans Act of 2017 would extend the presumption of exposure to Agent Orange to veterans who served in the Blue Water Navy.

The VA is changing how assets and income are computed for Non-Service Connected Pension and Survivor's Pension. Previously, the VA did not have any type of "look-back" period on asset transfers in order to be below the \$80,000 asset limit. On September 18, 2018, the VA published a final rule in the Federal Register changing its guidelines for determining net worth, asset transfers, and income exclusions for need-based (also called income based or means-tested) benefits. This new rule goes into effect on October 18, 2018, for all claims filed on or after that date, and service officers should be aware of the rule's changes to Pension, Survivor's Pension, and Parent's DIC qualifications. This rule does not affect non-need based benefits, such as compensation and Dependency Indemnity Compensation.

For net worth, the VA currently considers net worth to be of no impact on receiving need-based benefits unless it is over \$80,000. If the claimant has net worth of over \$80,000, the VA decides whether that money should be "spent down" to cover the claimant's expenses before they will be entitled to government benefits. The VA currently uses a life expectancy chart to make this determination on net worth. Under the new rule, the net worth limitation is increased to the maximum community spouse resource allowance (CRSA) for Medicaid purposes, which is \$123,600 for 2018. The VA studied claimants qualifying for pension in 2014 and found that under the new rule, 1,194 more claimants would have received pension, and only 40 grants would have been denials, had the CSRA amount for 2014 been the net worth limit.

The rule also imposes a 3-year "look-back" period for those who transfer assets to qualify for pension (such as placing assets in an irrevocable trust). This means if a veteran transfers assets to a trust where they do not have access to the funds, or sells them for less than fair market value in order to qualify for pension, those assets would still be considered to be net worth for a period of three years. For comparison sake, Medicaid uses a 5-year "look-back" period. So if a veteran transfers assets and 3 years later applies for pension, they may qualify, but may not qualify for a Medicaid-paid nursing home. If the veteran applies for need-based benefits during the 3-year look-back period, and does not qualify because of excessive net worth, they can be barred from qualifying for pension for up to 5 years. This works similarly to the number of offset programs that currently exist under VA law. The amount the veteran transferred in order to qualify will be "offset" based on the Maximum Annual Pension Rate (MAPR) for aid and attendance with one dependent, even if the veteran's actual MAPR is lower. In effect, the VA is saying they are considering that money will be spent on the veteran's care and once it is spent, the veteran may again be entitled to pension. If, considering the amount transferred, the veteran would still be under the net worth limitation, there is no penalty. For example, if the veteran transfers \$20,000 and has remaining net worth of \$70,000, this is still under the new net worth limitation, so they will not incur a penalty. Please note there are a few rules to ensure this new limitation does not disadvantage veterans. Qualifying Special Needs Trusts established for helpless children are specifically excluded from net worth, so veterans and survivors can still provide for their helpless adult children after their death. When assets were transferred due to fraud, misrepresentation, or unfair business practices, and the veteran can prove this under a "benefit of the doubt" standard, there will not be a penalty period. The veteran or claimant will have an opportunity to "cure" the transfer by undoing the transaction or purchasing back all or part of the asset. If the veteran retains control over the assets (can spend them at any time), they are still considered as net worth, but will not incur a penalty. Many veterans may choose to transfer assets to trusts as a way of avoiding probate court, but since this type of trust would not reduce their net worth to qualify for pension, it will not incur a penalty.

The new rule also changes how land area is calculated in determining a claimant's assets. The VA will now consider the residential lot area to be a maximum of 2 acres, unless the additional acreage is not marketable. For example, heavily wooded, wetland areas, or areas not able to be split from the lot may not be marketable. Therefore, the value of the primary residence and 2 acres of land will always be excluded from net worth. Only the acreage above 2 acres, which is marketable, will be considered in net worth. The previous rule was that VA would exclude the value of the primary residence and a "reasonable lot area," so the difference here is establishing a bright line rule of what constitutes a reasonable lot area. Also, the new rule specifies that non-marketable area will not be included in net worth, which was not previously outlined. For veterans who live in rural areas and have more than 2 acres of land, this may increase their net worth calculation, but will not be considered as income. The lower the market value of the acreage, the less it will affect entitlement to Pension.

The last major change is the VA has defined medical expenses that can be deducted from countable income for pension and Parents' DIC, including "activities of daily living," "instrumental activities of daily living," "custodial care," and "assisted living, adult day care, or similar facility." Prior to the rule, there was no regulation defining "medical expenses" for VA purposes: the primary source was Fast Letter 12-23. The final definition of custodial care under 38 CFR 3.272(b)(4) now includes regular assistance with two or more ADLS, or supervision because an individual with a physical, mental, developmental, or cognitive disorder requires care or assistance on a regular basis to protect the individual from hazards or dangers incident to his or her daily environment. Individuals who require custodial care from an in-home care attendant or within a care facility will be considered a medical expense. The VA also emphasizes in the final rule that the name of a nursing facility, such as "assisted living" versus "independent living" does not matter in order for care and lodging to be a deductible medical expense, it just needs to be a "facility in which a disabled individual receives health care or custodial care." The regulation also provides that care providers (who do not have to be licensed) must staff the facility 24 hours per day, and the facility must be licensed if a license is required in the state or country in which the facility is located. The VA has also added "ambulating within the home or living area" to its list of activities of daily living, for medical expense reimbursement purposes,

in addition to bathing or showering, dressing, eating, toileting, and transferring. Once a veteran needs assistance with two or more ADLs or custodial care, assistance with ADLs by the attendant, such as shopping, food preparation, housekeeping, laundering, managing finances, handling medications, and transportation for non-medical purposes may also be excluded from income as long as they are commensurate with the number of hours that the provider attends to the veteran/survivor.

Since this is a HUGE deal for Military Retirees and Dependents using the TRICARE Retiree Dental Plan, I am including this again. For military retirees using the TRICARE Retiree Dental Plan, the current program ends December 31, 2018. The new program that will replace the TRICARE Retiree Dental Program will be the Office of Personnel Management Federal Dental and Vision Insurance Program (OPM FDVIP), which will begin on January 1, 2019. Enrollment in the current TRICARE Retiree Dental plan does not automatically rollover to the new OPM FDVIP, so you must enroll during the upcoming open season, which begins November 12, 2018, through December 10, 2018. The new OPM FEDVIP includes dental plans managed by 10 different dental providers (Aetna Dental, Delta Dental, Dominion Dental, EmblemHealth, FEP BlueDental, GEHA, Humana, MetLife, Triple-S Salud, and United Concordia Dental). The new plan also contains four different vision plans (managed by Aetna Vision, FEP Blue Vision, UnitedHealthcare Vision, or Vision Service Plan) which TRICARE currently does not offer. Plan details and rates for the 2019 plan year will be available this fall. You must use BENEFEDS to enroll or change enrollment in a FEDVIP plan. BENEFEDS is a secure enrollment website sponsored by the Office of Personnel Management. Call (877) 888-FEDS to enroll or change your enrollment, or visit tricare.benefeds.com/InfoPortal/indexAction for more information. Additional information can also be found on the TRICARE website at www.TRICARE.mil.

One of the articles in this newsletter is about the Idaho State Tax Commissions rules for the 100% Service Connected Disabled Veterans Property Tax Benefit. The actual Publication can be found on the Tax Commission's website. The 2018 Idaho Women Veterans Conference is scheduled for October 20, 2018 at the Riverside Hotel in Boise.

I hope everyone enjoys the fall weather and all the holidays heading our way...especially the Marine Corps' 243<sup>rd</sup> Birthday! Please let me know if there is anything our office can do to assist you!

# IDAHO TO RECEIVE GRANT FOR STATE VETERANS CEMETERY IN SOUTHEAST IDAHO News Release, October 1, 2018

#### 

On October 1st, Governor C. L. "Butch" Otter announced the Idaho Division of Veterans Services (IDVS) has been notified Idaho will be awarded a \$7.4 million grant in FY 2019 to establish a State Veterans Cemetery in Southeastern Idaho. This will be Idaho's third Veterans Cemetery, joining the current State Veterans Cemetery in Boise and the proposed National Rural Veterans Cemetery being constructed in Buhl. "This is a tremendous investment that will go a long way towards properly recognizing and preserving what will be hallowed ground for some of our unsung heroes and patriots" said Governor C. L. "Butch" Otter. "The First Lady and I celebrate this milestone with our veterans and their families who will soon have a facility in eastern Idaho dedicated to recognizing the sacrifice of those men and women who heard the call and gave up a portion of their lives to defend freedom."

Marv Hagedorn, Chief Administrator of the Idaho Division of Veterans Services, praised the work of his team. "I am proud of the work team IDVS has done to secure this grant for the state of Idaho, and for southeastern Idaho's Veterans. The work of my Deputy Chief Tracy Schaner and James Earp, the Bureau Chief of the Idaho State Veterans Cemetery, particularly stands out."

The Department of Veterans Affairs (VA) Veterans Cemetery Grants Program was established in 1978 to complement the VA's National Cemetery Administration. The program assists states, territories, and federally recognized tribal governments in providing gravesites for veterans in those areas where the VA's national cemeteries cannot fully satisfy their burial needs. Grants may be used only for the purpose of establishing, expanding, or improving veterans cemeteries owned and operated by a state, federally recognized tribal government, or U.S. territory. Aid can be granted only to states, federally recognized tribal governments, or U.S. territories. The VA cannot provide grants to private organizations, counties, cities, or other government agencies. Cemeteries established under the grant program must conform to the standards and guidelines pertaining to site selection, planning, and construction prescribed by the VA. Cemeteries must be operated solely for the burial of service members who die on active duty, veterans, and their eligible spouses and dependent children. Any cemetery assisted by a VA grant must be maintained and operated according to the operational standards and measures of the National Cemetery Administration.

The new State Veterans Cemetery will be located on 40 acres of farmland adjacent to State Hospital South in Blackfoot, Idaho. The initial phase of construction will develop up to 23 acres and include 500 preplaced crypts, 400 columbarium niches and 150 in-ground burial plots. The initial phase also would include construction of a main entrance, committal shelter, inground cremains burial areas, roads, a maintenance facility, an assembly area and supporting infrastructure. The project expects to break-ground by the summer of 2019.

#### VA IMPLEMENTS NEW FIDUCIARY REQUIREMENTS

News Release, September 12, 2018

#### 

The U.S. Department of Veterans Affairs (VA) recently updated regulations related to how it governs the oversight of beneficiaries, who, because of injury, disease, or age, are unable to manage their VA benefits, and the appointment and oversight of fiduciaries for these vulnerable beneficiaries. Managed by THE VA's Veterans Benefits Administration (VBA), the new regulations, which took effect in August, update and reorganize fiduciary rules consistent with current law and VA policies, and clarify the rights of beneficiaries and the roles of the VA and fiduciaries in the program. "These new regulations clarify the protections in place for veterans and family members who apply for or are currently part of our fiduciary care program," said VA Secretary Robert Wilkie. "This furthers our commitment to care for those who have given so much to our country."

Among other things, the new regulations clarify beneficiaries' rights, including the right to appeal fiduciary appointments and other fiduciary decisions, the 4% limit on fiduciary fees, and the procedures to remove a fiduciary, for instance, when a beneficiary demonstrates the ability to manage their own funds or when the VA determines the fiduciary misused VA benefits. This is the first full revision of the Fiduciary Activities regulations since they were first published in 1975.

#### VA RELEASES NATIONAL SUICIDE DATA REPORT FOR 2005-2016

News Release, September 26, 2018

#### 

On September 26th, the U.S. Department of Veterans Affairs (VA) released national and state-level findings from its most recent analysis of veteran suicide data from 2005 to 2016. The analysis is part of the VA's ongoing examination of non-veteran and veteran death records being used to evaluate and improve the VA's Suicide Prevention Program. "Suicide prevention remains VA's highest clinical priority. One life lost to suicide is one too many," said VA Secretary Robert Wilkie.

The report yields several important insights:

- From 2015 to 2016, the overall current and former service member suicide count decreased from 7,663 to 7,298 deaths (decrease of 365).
- From 2015 to 2016, the veteran specific suicide count decreased from 6,281 to 6,079 deaths (decrease of 202).
- From 2015 to 2016, the veteran unadjusted suicide rate decreased from 30.5/100,000 to 30.1/100,000.
- Overall, the fact remains that on average about 20 current or former service members die each day, six have been in VA health care and 14 were not.
- Rates of suicide were highest among younger veterans (ages 18-34) and lowest among older veterans (ages 55 and older). However, because the older veteran population is the largest, this group accounted for 58.1% of veteran suicide deaths in 2016.
- The rate of suicide among 18-34-year-old veterans continues to increase.
- The use of firearms as a method of suicide remains high. The percentage of suicide deaths that involved firearms was 67% in 2015 and 69.4% percent in 2016.
- Information regarding deaths among current service members is not included.

The 2016 VA National Suicide Data Report follows a new format, designed to be easier to understand and consume. This report does not highlight the average number of suicides per day, a measure commonly misinterpreted as a rate. Unlike a rate, the count per day does not account for changes in population size. The VA's goal is to present complex suicide data in the most actionable format and to convey the key findings in the clearest terms. The "VA National Suicide Data Report 2005—2016," and the accompanying state data sheets are available at www.mentalhealth.va.gov/suicide\_prevention/Suicide-Prevention-Data.asp. "Data are an integral part of our public health approach to suicide prevention," Wilkie said. "These data offer insights that will help us build networks of support, interventions and research-backed suicide prevention initiatives to reach all veterans, even those who do not and may never come to us for care."

VA is committed to ensuring that all veterans receive the support they need, and is working diligently to improve services every day. The VA has undertaken substantial veteran suicide prevention efforts in recent years by developing the National Strategy for Preventing Veteran Suicide to guide VA personnel and stakeholders — including other federal agencies, state and local governments, health care systems, and community organizations — so that we, as a nation, can reduce suicide rates among all veterans. As well as implementing the Mayor's Challenge to empower cities nationwide to build coalitions to prevent veteran suicide.

Veterans who are in crisis or having thoughts of suicide, and those who know a veteran in crisis, can call the Veterans Crisis Line for confidential crisis intervention and support 24 hours a day, seven days a week, 365 days a year. Call (800) 273-8255 and press 1; send a text message to 838255; or chat online at VeteransCrisisLine.net/Chat.

#### VA ANNOUNCES UPCOMING AWARDS TO HELP AT-RISK VETERANS & FAMILY MEMBERS

News Release, August 31, 2018

#### 

On August 31<sup>st</sup>, the U.S. Department of Veterans Affairs (VA) announced that thousands of low-income veteran families around the nation will continue to receive benefits under the Supportive Services for Veteran Families (SSVF) program. These veterans, who are permanently housed or transitioning to permanent housing, will continue to have access to crucial services with the funding of approximately \$326 million in grants.

SSVF funding, which supports outreach, case management, and other flexible assistance rapidly to re-house veterans who are homeless — or at risk of becoming homeless — will be awarded to 252 nonprofit organizations in all 50 states, the District of Columbia, Guam, Puerto Rico, and the U.S. Virgin Islands. A list of applicants that will be awarded grants is located at www.va.gov/homeless/ssvf.asp. "At VA, we're dedicated to fulfilling President Lincoln's promise of taking care of veterans and their families, and the SSVF program has proven extremely effective in doing just that. It provides low-income veterans and their families with the services and support they need to secure and maintain stable housing," said VA Secretary Robert Wilkie. "Our hope is to see many more veterans avoid or exit homelessness because of these important grants."

Grantees will continue to provide eligible veteran families with outreach, case management, and assistance obtaining VA and other benefits. These may include health care, fiduciary payee, financial planning, child care, legal support, transportation, housing counseling, and other services. SSVF grantees are expected to leverage supportive services grant funds to enhance the housing stability of low-income veteran families that are occupying permanent housing. In doing so, grantees are required to establish relationships with local community resources. In fiscal year (FY) 2017, SSVF served more than 129,450 participants, including approximately 83,900 veterans and 27,535 children. Because of these and other efforts, veteran homelessness is down significantly since the launch of the Federal Strategic Plan to Prevent and End Homelessness in 2010.

The applicants to which grants will be awarded competed under a November 6, 2017, Notice of Fund Availability. Applications were due January 12, 2018. The funding will support SSVF services in FY 2019, which starts October 1, 2018, and ends September 30, 2019. The SSVF program is authorized by 38 U.S.C. 2044. The VA implements the program by regulations in 38 CFR Part 62. Visit www.va.gov/homeless/ssvf.asp to learn more about the SSVF program.

# VA PARTNERSHIP WITH CANCER INSTITUTE WILL BOOST VETERAN ACCESS TO CLINICAL TRIALS News Release, July 10, 2018

#### \*\*\*\*\*\*\*\*\*\*\*\*\*

On July 10th the U.S. Department of Veterans Affairs (VA) announced it has formed a partnership with the National Cancer Institute (NCI) which will provide more access to the latest treatment options for VA patients with cancer. "Strategic partnerships, such as this one with the National Cancer Institute, allow VA to leverage the strengths of both organizations to the benefit of all stakeholders, especially our veterans," said VA's Acting Secretary Peter O'Rourke. "By increasing enrollment in these trials, VA and veterans will contribute to important cancer research — this will not only help our veterans, but also advance cancer care for all Americans and people around the world."

The NCI and VA Interagency Group to Accelerate Trials Enrollment, also known as NAVIGATE, is launching at 12 VA sites in Atlanta, Georgia; Bronx, New York; Charleston, South Carolina; Denver, Colorado; Durham, North Carolina; Hines, Illinois; Long Beach, California; Minneapolis, Minnesota; Palo Alto, California; Portland, Oregon; San Antonio, Texas; and West Haven, Connecticut. Boston, Massachusetts, will also serve as a coordinating center for the effort. NAVIGATE will build infrastructure at VA sites to enable more veterans to take part in cutting-edge clinical trials sponsored by NCI. Such trials typically test innovative experimental treatments, such as precision-medicine therapies based on patients' genetic profiles, or immunotherapies that harness patients' own immune systems to bring about cures. The NAVIGATE network will also establish best practices and share insights to help other VA Medical Centers nationwide enroll more veterans in cancer clinical trials. Special attention is being given to minority patients, who often have less access to new treatments and are not as well represented in clinical trials in the U.S.

While the VA has a robust research program — including clinical trials on cancer and other diseases — at more than 100 sites nationwide, VA facilities often face challenges initiating and completing trials, including ones conducted through the NCI National Clinical Trials Network. Local VA research staff, for example, may lack adequate support to handle certain regulatory and administrative tasks involved in these studies. NAVIGATE will help remove those barriers. NAVIGATE will also seek to enroll veterans in trials sponsored by NCI's Community Oncology Research Program, which focuses on cancer prevention and symptom management. The VA's involvement in NAVIGATE is being managed through the Cooperative Studies Program (CSP) part of the VA's Office of Research and Development. CSP has a long history of running impactful clinical trials focused on veterans' health needs. To learn more about CSP and VA Research, visit www.research.va.gov.

#### VETEXT SYSTEM TRANSFORMING THE VA'S MEDICAL SCHEDULING PROCESS

News Release, July 17, 2018

#### 

The U.S. Department of Veterans Affairs (VA) recently launched VEText, a text messaging appointment-reminder system, which to date has helped the VA reduce no-show medical visits by more than 100,000. The VA introduced VEText in March and 138 VA facilities are currently using the automated interactive text-message system, which reminds veterans of upcoming health-care appointments, allowing them easily to confirm or cancel the event. "Every missed appointment represents a lost opportunity to provide faster access to care for a veteran in need," said VA's Acting Secretary Peter O'Rourke. "VEText underscores VA's commitment to digital modernization and represents a milestone in putting more user-friendly capabilities in the hands of veterans and our employees."

According to the Veterans Health Administration's (VHA) Office of Veterans Access to Care, as of July 9<sup>th</sup>, more than 3.24 million patients have received VEText messages and canceled 319,504 appointments, freeing up time slots for other veterans to use. Veterans who have previously used the VA health-care system — with a cell phone number listed in their electronic health records — are automatically enrolled in VEText. Veterans can update their phone numbers during the checkin or check-out process for an appointment, at any kiosk.

VEText is integrated with the VA's electronic health-records system and does not require manual action by VA staff. Appointments are automatically scheduled and canceled via text message, freeing staff to provide more personalized care to veterans. "VEText has changed the way we communicate with our veteran patients," said John Ullyot, VA Assistant Secretary for Public and Intergovernmental Affairs. "Veterans appreciate the convenient, user-friendly system and understand this technology not only helps them, but their fellow veterans as well." For more information about VEText, visit www.va.gov/HEALTH/VEText.asp.

# VA EXPANDS VOCATIONAL REHABILITATION & EMPLOYMENT PROGRAM TO IMPROVE SERVICE News Release, August 29, 2018

#### 

The U.S. Department of Veterans Affairs' (VA) Vocational Rehabilitation and Employment Program (VR&E) recently began the process of reducing the average counselor-to-caseload ratio, to one to 125 or below, through the hiring of 172 vocational rehabilitation counselors (VRCs). The hiring effort, which began early this summer, will help improve service to veterans with service connected disabilities and employment barriers, as well as help provide them with expedited services to improve their ability to transition to the civilian workforce. "The VR&E program is much more than a benefits program," said VA Secretary Robert Wilkie. "It's a vital support network, where VA's expert counselors work closely with veterans on their personalized vocational rehabilitation goals. Congressional funding enables us to expand our team of counselors who are on the ground across the country working tirelessly for veterans, and we appreciate their support."

The VA is committed to ensuring its counselors have manageable caseloads and the resources needed to ensure veterans are receiving thorough, quality services. Currently, 941 counselors are working across the VA's 56 regional offices, as well as in out-based and satellite locations. Once hiring is complete for the additional 172 counselors, a total of 1,113 VRCs will be deployed in the field to serve veterans. This includes 905 VRCs at regional and out-based offices, 132 Integrated Disability Evaluation System counselors at 71 military installations, and 76 Veteran Success on Campus counselors at 105 institutions of higher learning.

Since 2014, over 56,000 veterans have either completed a rehabilitation plan, are employed, or have achieved a greater independence in living through VR&E assistance. The VR&E program currently has more than 123,000 participants. For more information about VR&E, visit www.benefits.va.gov/vocrehab/.

#### GO GREEN AND GET THE BULLETIN VIA EMAIL

#### 

In our continual effort to reduce costs and lessen our "ecological footprint," the Office of Veterans Advocacy is again asking for your help. In order to reduce printing and mailing costs, as well as the amount of paper used, we are asking you to volunteer to receive the bulletin via email.

The bulletin will arrive in your in-box every quarter as a Word document, which will allow to you forward or print and disseminate as many copies as you like. In addition to receiving the quarterly bulletin, you will also receive our annual Veterans Resource Directory via email.

If you can help us with our goal of reducing costs and the saving paper, please email Jennel Binsky at jennel.binsky@veterans.idaho.gov. Thanks for your help with this most worthwhile endeavor! And don't forget you can always view and print the Bulletin and Resource Directory by visiting our website at www.veterans.idaho.gov.

#### MAJORITY OF VA MEDICAL CENTERS HAVE IMPROVED OVER THE PAST YEAR

News Release, September 18, 2018

#### 

Using a web-based report scorecard that measures, evaluates, and benchmarks quality and efficiency at its medical centers, the U.S. Department of Veterans Affairs (VA) recently released data showING significant improvements at the majority of its health care facilities. Compared with data from the same period a year ago, the July 2018 release of the VA's Strategic Analytics for Improvement and Learning (SAIL) report showed 103 (71 %) VA Medical Centers (VAMCs) have improved in overall quality — with the largest gains seen in areas where there were VA-wide improvement initiatives, such as mortality, length of stay, and avoidable adverse events. Seven (5%) VAMCs had a small decrease in quality. "This is a major step in the right direction to improving our quality of services for our veterans," said VA Secretary Robert Wilkie. "Over the past year, we were able to identify our problems and implement solutions to fixing the issues at 71% of our facilities. I'm extremely proud of our employees and the progress they have made to raise VA's performance for our nation's heroes."

Additionally, of the 15 medical centers placed under the Strategic Action for Transformation program (StAT), an initiative that monitors high-risk medical centers and mobilizes resources to assist the facilities, 33% (five medical centers) are no longer considered high-risk and 73% (11 medical centers) show meaningful improvements since being placed under StAT in January 2018. The quarterly SAIL report, which has been released publicly since 2015, assesses 25 quality metrics and two efficiency and productivity metrics in areas such as death rate, complications, and patient satisfaction, as well as overall efficiency and physician capacity at 146 VAMCs. It is used as an internal learning tool for VA leaders and personnel to pinpoint and study VAMCs with high quality and efficiency scores, both within specific measured areas and overall. The data is also used to identify best practices and develop strategies to help troubled facilities improve.

#### VA UPDATES THE DISABILITY RATING SCHEDULE RELATED TO SKIN CONDITIONS

News Release, August 15, 2018

#### \*\*\*\*\*\*\*\*\*\*\*\*\*

Effective August 13th, the U.S. Department of Veterans Affairs (VA) updated portions of the VA Schedule for Rating Disabilities (VASRD, or Rating Schedule) that evaluate conditions related to the skin. The VASRD is the collection of federal regulations used by Veterans Benefits Administration claims processors to evaluate the severity of disabilities and assign disability ratings.

VA is in the process of updating all 15 body systems of the VASRD to reflect modern medicine more accurately and provide clearer rating decisions. "VA remains committed to providing veterans the benefits they have earned at the highest quality," said VA Secretary Robert Wilkie. "With modern medicine advancing at a rapid rate, it's important to ensure VA's disability rating schedule and rating decisions reflect these advancements." No conditions were removed from the new skin rating schedule. However, several diagnostic codes were restructured or revised. The complete list of updates to the rating schedule for skin conditions is now available online. Claims pending prior to August 13th will be considered under both the old and new rating criteria, and whichever criteria are more favorable to the veteran will be applied. Claims filed on or after August 13th will be rated under the new rating schedule.

By updating the rating schedule for skin conditions, the VA claims processors can make more consistent decisions with greater ease and ensure veterans understand these decisions. The VA has issued several VASRD updates since September 2017, including updates for dental and oral conditions, conditions related to the endocrine system, gynecological conditions, and disorders of the breast and eye conditions.

#### 2018 IDAHO WOMEN VETERANS CONFERENCE

#### 

The 2018 Idaho Women Veterans Conference will be on October 20, 2018 at the Riverside Hotel in Boise. The theme this year is "Beyond the Uniform" and attendees will learn how to enhance their lives through utilization of their veterans benefits. Representative Priscilla Giddings (R), District 7 will provide the Keynote Speech. Additionally, there will be breakout sessions with Q&A panels covering education benefits, employment benefits, Vocational Rehabilitation, gender specific health care, coping with military sexual trauma, and more!

Lunch and snacks will be provided. There will be a Silent Auction and raffle tickets for fabulous prizes, with the proceeds going toward the next Idaho Women Veterans conference! While pre-registration is now closed, interested veterans may just show up and register the day of the event.

#### DATES TO REMEMBER

************	***************************************				
October 8	Columbus Day				
October 13					
October 14	Star Spangled Banner adopted as National Anthem, 1931				
October 19	Revolutionary War ends, 1781				
November 4	Daylight-saving time ends, set clocks back one hour				
November 6	Election Day				
	U.S. Marine Corps established, 1775				
	Veteran's Day (see the History of Veterans Day below)				
	Lincoln gives Gettysburg Address, 1863				
November 22	Thanksgiving Day				
December 7					
December 16					
December 25	Christmas Day				
CONVENTION SCHEDULES					

#### 

#### **American Legion**

Mid-winter ......January 11-14, 2019, Boise, ID State .....July 11-14, 2018, Worley, ID National....August 23-29, 2019, Indianapolis, IN

#### **AMVETS**

National.....August 21-25, 2019, Louisville, KY

#### Catholic War Veterans of the United States

National......Dates to be determined, San Antonio, TX

#### **Disabled American Veterans**

National.....August 3-6, 2019, Orlando, FL

#### Fleet Reserve Association

National.....To be determined

#### Marine Corps League

National.....August 4-9, 2019, Billings, MT

#### Military Order of the Purple Heart

National......July 8-12, 2019, Branson, MO

#### National Association of Atomic & Nuclear Veterans

National.....To be determined

#### Veterans of Foreign Wars

Mid-winter .......January 10-13, 2019, Boise, ID State .....June 16-19, 2019, Lewiston, ID National....July 20-24, 2019, Orlando, FL

#### Vietnam Veterans of America

National.....July 16-20, 2019, Spokane, WA

#### THE HISTORY OF VETERANS' DAY

#### 

Formerly Armistice Day, Veterans' Day is a holiday observed annually in the United states in honor of all those, living and dead, who served with the U.S. armed forces in wartime.

Some states observe the holiday on November 11<sup>th</sup> and others on the fourth Monday of October. Armistice Day, the forerunner of Veterans' Day, was proclaimed in 1919 to commemorate the termination (at 11:00 a.m. on November 11, 1918) World War I. On the first anniversary of the truce, U.S. President Woodrow Wilosn issued a proclamation eulogizing fallen Allied soldiers and referring to November 11<sup>th</sup> as Armistice Day. It became a holiday in the United States, France, Great Britain, and Canada.

The holiday acquired its present name and broadened significance in the United States in 1954. In Canada it is known as Rememberance Day, and in Great Britain, it is known as Rememberance Sunday.

#### DAV VAN SCHEDULES TO AND FROM VA MEDICAL CENTERS

\*

#### **BOISE & SURROUNDING AREA TO BOISE VAMC**

All appointments for rides must be made 72 hours in advance.

For more information call Jim Rossette at the Boise VA Medical Center (208) 422-1000 ext. 7555.

F	or more informat	ion call Jim Rossette	e at the Boise VA Medical Center (208) 422-1000 ext. 7555.
×	Homedale, Marsis	ng, and Canyon Coun	ty: Call Laverne Gillum (208) 422-1000 ext. 7555.
	Pickup points:	Star	
	1 1		Downtown Shell Station
			Shell Station at exit 25 of I-84
		Notus	
		Parma	M&W Market
		Wilder	
		Homedale	
			Emergency entrance of West Valley Medical Center
			20248 Hoskins Road
			D and B Supply on 12th Avenue South
×			surrounding area: Call Lori Walla (208) 919-5733
	Pickup points:		
			Subway near Albertson's
			Stinker Station
		Fruitland	Shell Station at Palisades Corner
			Shell Station at the highway
		Middleton (Caldwell	) 44 Quick Stop
		New Plymouth	Lowell's Market at 5 Corners
			Hamilton Corners at Highways 52 & 30
			Anderson Corner
		•	
			Shell Station at the freeway
			Shell Station at the neeway
		Payette	
			Jerry's Market on 6 <sup>th</sup>
			Sinclair Station at Highway 95
			Ridley's Market
	<b>★</b> Twin Falls, Jero		g, and Elmore Counties: Call Calvin Armstead (208) 733-7610 ext. 2415.
	Pickup points:		Sheriff's Office
		Filer	Logan's Market
		Buhl	Oasis Stop-N-Go
		Jerome	
		Gooding	
		Wendell	
		Bliss	Ziggy's
			Valley Market
		Glenns Ferry	
×	Cassia, Minidoka		Call Georgia Greenwell (208) 678-3599 or 878-2565.
	Pickup points:		Sheriff's Office
	rickup ponito.		Sxit 211 Wayside
			Exit 211 Wayside Exit 208 Hub 66
v	Southoast O		
^			Halfway, Huntington, John Day: ert Warner (541)523-5340 or the VFW Hall (541) 523-4988.

#### DAV VAN SCHEDULES TO AND FROM THE SPOKANE VA MEDICAL CENTER

#### 

Wednesdays: Spokane VA Medical Center. 6:00 a.m. departure from the State Veterans Home at 821 21st Avenue.

Picks up in Genesee, Moscow, Viola, Potlatch, Tensed, Plummer, and Worley. Arrives Spokane at 9:30 a.m.

Fridays: Spokane VA Medical Center. 6:00 a.m. departure from the State Veterans Home at 821 21st Avenue.

Picks up in Uniontown, Colton, Pullman, Colfax, Steptoe, Rosalia, and Spangle, WA. Arrives Spokane at 9:00 a.m.

#### All appointments for rides must be made 72 hours in advance.

Call the DAV Transportation Office at the Spokane VA Medical Center (800) 325-7940.

\*\*\*If you are interested in being a volunteer driver, please call Voluntary Services at (509) 434-7503\*\*\*

#### **LIBBY & SURROUNDING AREA TO SPOKANE VAMC**

Tuesdays and Thursdays: 6:00 a.m. departure from Libby, MT.

Picks up in Troy MT, Bonner's Ferry, Sandpoint, Priest River, and Newport WA. Arrives at Spokane VA Medical Center at 9:00 a.m.

#### All appointments for rides must be made 72 hours in advance.

Call the DAV Transportation Office at the Spokane VA Medical Center (800) 325-7940.

#### COEUR D'ALENE & SURROUNDING AREA TO SPOKANE VAMC

Daily: Door to door pick up and return, times variable.

#### All appointments for rides must be made 72 hours in advance.

Call the DAV Transportation Office at the Spokane VA Medical Center (800) 325-7940.

#### SANDPOINT & SURROUNDING AREA TO SPOKANE VAMC

#### Mondays, Wednesdays, and Fridays:

Picks up in Noxon, Clark Fork, Hope, Sandpoint, Laclede, Priest River, Newport, Diamond Lake, Chattaroy. Arrives at Spokane at 9:00 a.m.

#### All appointments for rides must be made 72 hours in advance.

Call the DAV Transportation Office at the Spokane VA Medical Center (800) 325-7940 ext. 7019.

#### WALLA WALLA VA MEDICAL CENTER VAN TO AND FROM LEWISTON

#### 

**Thursdays:** Walla Walla VA Medical Center Van. 8:00 a.m. departure from the CBOC at 1630 23<sup>rd</sup> Avenue, Building 2. Arrives at Walla Walla at 10:00 a.m. Departs Walla Walla at 1:30 p.m. Arrives Lewiston at 3:30 p.m.

\*\*\*If your appointment runs past the departure time of 1:30, there is no alternative for returning to Lewiston \*\*\*

#### SALT LAKE CITY VA MEDICAL CENTER

October 1, 3, 5, 9, 11, 15, 17, 19, 23, 25, 29, 31

**November** 2, 6, 8, 14, 16, 20, 26, 28, 30

**December** 4, 6, 10, 12, 14, 18, 20, 24, 26, 28

#### All appointments for rides should be made 72 hours in advance.

Call the VTS/DAV Transportation Office at (800) 613-4012 ext. 2003 or 1027.

