Idaho Veterans Affairs Commission July 22, 2015 8:30 a.m. MST

Idaho Division of Veterans Services Headquarters – Main Conference Room

Members: Commissioner H. Melvin Napier, Chairman

Commissioner Arthur L. Gimpel Commissioner John A. Spurny Commissioner Thomas Prewitt

Commissioner David E. Brasuell, Executive Secretary; Administrator, IDVS

Tracy Schaner, Human Resource Officer, IDVS Sonya LaCasse, Financial Specialist Senior, IDVS Randal Barnes, Administrator, ISVH – Boise Kenneth Shull, Administrator, ISVH – Lewiston Josiah Dahlstrom, Administrator, ISVH – Pocatello

Beth Lahny, Veteran Service Officer, Office of Veterans Advocacy

James Earp, Director, Veterans Cemetery Tom Byrns, Veterans Education Coordinator Kevin Wallior, Administrative Assistant II, IDVS

Guests:

I. ANNOUNCEMENTS:

Meeting commenced at 8:25 AM

Financial Specialist Sonya LaCasse will be delivering the financial briefing for Debbie Spence, as she is out of town. Also, Service Officer Beth Lahny will be delivering the OVA brief for Bill Heyob because he, too, is out of town.

II. OLD <u>BUSINESS</u>:

Topic A.	Minutes of Last Meeting (4-15-15):
Information/Data Discussion:	Minutes were sent electronically to the Commissioners for review prior to this meeting. There were no changes offered.
Action/Decision/ Conclusion:	8:25 AM Commissioner Gimpel made a motion to dispense with the reading of the minutes and accept the minutes as written. Commissioner Spurney seconded. Vote was held and the minutes were unanimously approved as written.
Responsible Party:	Administrative Assistant II, IDVS
Target Completion Date:	N/A
Status:	CLOSED

II. STANDING ITEMS:

Human Resources (Tracy Schaner – Human Resource Director): 1. FY16 Personnel Budget Appropriation
C 11 1
 Additional Staffing - 3 Classified Positions 1.00 FTP – Veterans Service Officer (OVA-Twin Falls) 1.00 FTP – Administrative Assistant (OVA-Twin Falls) 1.00 FTP – Technical Records Specialist 2 (Division HQ – 3 Homes) 331 Total Appropriated Positions in FY16 FY16 CEC Appropriation For FY16, the Legislature appropriated the following:
 96% eligible with overall average of 4.8% merit based increase. 3. External Market Equity Adjustment Plan Nursing & Dietary IDVS has established and submitted a plan to DFM & DHR to use additional projected personnel salary savings to help address the considerable challenges the 3 Homes are experiencing with recruiting and retaining skilled nursing and dietary staff. Requesting to implement performance based market equity adjustments for the following classifications: Sr. CNA, CNA, POTA & RA 7.5% RNs & Sr. RN 6.8% Sr. Dietary Aide 6.3% Cooks & Sr. Cooks 3.2% LPNs 2.8% Nursing & Dietary Market Pressures America's nursing facilities have high turnover & low retention Wages for state employees lag the private sector by an average of 29%

- Data Reflects that IDVS pays less than several other State of Idaho agencies
- O IDVS's nursing & dietary salaries are significantly low as compared to nearby states
 - IDVS CNA Hourly mean is \$11.30
 - Washington's CNA Hourly mean is \$14.06
 - Oregon's CNA Hourly Mean is \$13.80
- Nurses living in the Northern Idaho Counties average \$20,000.00 or more per year less compared to counterparts in Spokane County, Washington.
- In BLS's 2014 Report, RN and LPN had less than 2% unemployment, which equates to a nursing shortage.
- o AAPR projects by 2030 there will only be 4 potential caregivers for each 80 or older person
- The University of California projects America will need at least 2.5 million more long-term care workers within 15 years
- Prevailing market rates are exerting a significant pattern of challenges on IDVS recruitment & retention efforts.
- This raises valid concerns and uneasiness about the ability of staffing a 4th Veterans Home in the Panhandle.

4. Turnover rates

- IDVS Turnover rates: FY15 28.8% compared to 31.9% in FY14 and 29.7% in FY13
- All nursing home employees: 43.1%
- CNAs: 64.5%
- Dietary Aide, Sr.: 58.3%
- RNs: 47.1%
- Cooks: 38.1%
- LPNs: 30.8%
- Breakdown:
 - o RN Sr.
 - Boise: 35.3%
 - Lewiston: 40%
 - Pocatello: 0%
 - o RN
- Boise: 0%
- Lewiston: 80%
- Pocatello: 33.3%
- o LPN
 - Boise: 15%
 - Lewiston: 40%

July 22, 2015	
	■ Pocatello: 52.2%
	o CNA
	■ Boise: 42.7%
	■ Lewiston: 94.1%
	■ Pocatello: 76.7%
	o Cook, Sr
	■ Boise: 44.4%
	• Lewiston: 33.3%
	Pocatello: 33.3%
	o Dietary Aide, Sr
	■ Boise: 69.6%
	• Lewiston: 46.2%
	Pocatello: 50.0%
	1 ocute 110. 50.070
	Floor opened for questions and/or comments.
	No questions or comments.
	Tro questions of comments.
Action/Decision/	As above; information update as available.
Conclusion:	713 doove, information apade as available.
Responsible Party:	Human Resource Director
_ ·	
Target Completion	Update each meeting.
Date:	INFORMATION
Status:	INFORMATION
Topic B.	Financial Report (Sonya LaCasse for Debbie Spence – Financial Manager):
Information/Data	Financial Report (Sonya LaCasse for Debbie Spence – Financial Manager): 1. FY 15 Year End Fiscal Status Preliminary Report
Information/Data	1. FY 15 Year End Fiscal Status Preliminary Report
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- o Covers FY11, FY12, & FY13
- No Findings
- 2014 SCO Review
 - o One Recommendation
 - Consider coordinating with SCO recent enhancements and current capabilities of Travel Express (will review application again; previously didn't meet our higher internal controls)
- 2014 VA Fiscal Surveys
 - o No Findings
- 2014 Myers & Stauffer Cost Report Audit
 - o In Process
- 2014 H&W Criminal History Check Integrity Audit
 - o 2 findings
 - There are three H&W Divisions involved with the Criminal History rules; these rules have changed during the fiscal year and IDVS has revamped its procedures three times to meet H&W's interpretation of the Criminal History rules. IDVS met with H&W to discuss interpretation; from this meeting H&W sent out clarification to all stakeholders.
- 6. FY16 Budget Appropriation
 - \$32,168,700
 - o Federal Funds VA
 - **\$13,780,253**
 - **43%**
 - Federal Funds Medicare
 - \$1,399,247
 - **4**%
 - Medicaid Receipts
 - **\$8,737,055**
 - **27%**
 - Receipts
 - **\$5,971,345**
 - **19%**
 - Veterans Recognition Income Fund
 - **\$400,000**
 - **1**%
 - General Funds
 - **\$987.400**
 - 3%
 - o Endowment
 - **\$893,400**

July 22, 2015	
	■ 3%
	 The General Fund Percentage of Appropriation has
	decreased every year since FY2006
	o From 9.1% in FY2006 to its current 3.1% in
	FY2016
	Highlights
	o \$197,900 Change in Benefit Costs
	o \$493,200 Inflationary Adjustments (general,
	medical & contract inflation)
	o \$1,405,200 Replacement Items & DPW Self-
	Funded Projects (medical, kitchen equipment,
	furniture, computers, etc.)
	o \$420,000 Change in Employee Compensation
	o \$218,500 3 Full-Time Positions
	 Service Officer
	 Admin Assistant I
	 Technical Records Specialist II
	o \$25,600 Temporary Staff Health Benefits
	o \$666,000 New Capital Outlay Items
	o \$100,600 Ongoing IT Needs
	 \$400,000 Veterans Recognition Income Fund
	o \$100,000 Idaho Suicide Hotline
	7. FY17 Budget Request
	• Started in March 2015
	 Address future requirements, objectives, and Veterans
	Recognition annual allocation plan
	All programs have submitted their budget request to
	Division
	 Division is reviewing the requests and compiling the
	Division budget request
	Division Budget will include:
	Veterans Recognition Fund plan
	 Operations plan if there is a reduction of 10%
	or greater in federal funds received per
	Governor Otter's Executive Order #2014-03
	Floor opened for questions and/or comments.
	No questions or comments.
Action/Decision/	As above; information update as available.
Conclusion:	
Responsible Party:	Financial Manager
Target Completion	Update each meeting until complete.
Date:	
Status:	INFORMATION

Topic C.	Idaho State Veterans Home - Lewiston (Kenneth Shull – Administrator):
Information/Data	1. Operations Report
Discussion:	Nursing Care
	 Average daily census is 65
	 Occupancy rate is 98%
	Medicare A
	 Average days of care is 274
	 Average daily census is 3.01
	• Admissions
	o 10 admissions in the last quarter
	o 7 discharges
	o 4 deaths
	• Receipts
	All within norms Pharmacy costs are within norms
	Pharmacy costs are within norms Laundry costs are within norms
	 Laundry costs are within norms Janitorial services within norms
	 Energy costs are consistent Food service is within norms
	Nursing hours are within norms
	Nutsing nours are within norms
	2. DPW/Major Maintenance Projects
	Black Box Phone Company is working on installing
	phones in the East and West halls.
	 DPW conducted a walkthrough of the resident's rooms
	in preparation for the cabinet remodel.
	o It is expected to begin this fall.
	DPW Boiler replacement project is in the final stage.
	o It is expected to be ready by the end of July.
	 Bidding will take place shortly after that. The security camera project will be going out to bid in
	the next two weeks.
	Maintenance is installing shelving in the new Conex
	storage units.
	 Five new plantar boxes for resident use have been
	built.
	Concrete sidewalks are in place.
	Maintenance will be working on the landscaping
	around the plantar boxes.Installed a Smartboard in the activities room.
	instance a smartboard in the activities room.
	3. Significant Community Activities
	 Residents enjoyed a fishing trip sponsored by the
	Idaho Fish and Game at Tunnel Pond in May
	Attended the NAIA World Series at Lewis Clark State
	University in May
	The Home welcomed the Washington/Idaho Volunteer

July 22, 2013	
July 22, 2015	Center for their annual Senior Walk and Roll in June which coincides with the Senior Games held in the Valley. Fingerprints Kids had an Easter Egg Hunt at the home. Sigma Chi Fraternity helped host a game of Bingo The Idaho Youth Challenge Academy helped with some much needed yard work while they visited with the residents. The Dulcimer Duo entertained our residents and will be returning monthly. The Combat Vet Riders Motorcycle group visited and donated \$1000.00 for the purchase of Galaxy Tablets for the Activities Department to use for one on ones and other activities. The Annual Memorial Day Ceremony at the Home on was well attended by the community We hosted a Meet and Greet with area Director of Nurses, Administrators, Discharge Planners and local Representatives. We had members from each Home in the Valley and Representative Paulette Jordan and Representative Caroline Troy attended. We gave tours, enjoyed refreshments and shared with each other information regarding our Homes and the strengths and challenges. Floor opened for questions and/or comments. No questions or comments.
Action/Decision/ Conclusion:	As above; information update as available.
Responsible Party:	Lewiston Home Administrator
Target Completion Date:	Update each meeting until complete.
Status:	INFORMATION
	Idaho State Veterans Home - Pocatello (Josiah Dahlstrom –
Topic D.	Administrator):
Information/Data	1. Operations Report
Discussion:	Nursing Care
	O Average daily census is 51
	Occupancy rate is 77%
	Medicare A Average days of core is 5.48
	O Average daily consus is 6.02
	Admissions Admissions
	Admissions Admissions in the last quarter
	 26 admissions in the last quarter 14 discharges
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July 22, 2015	-
	o 14 deaths
	• Receipts
	 All within norms
	 Pharmacy costs are within norms
	 Laundry costs are within norms
	 Janitorial services within norms
	 Energy costs are consistent
	Food service is within norms
	Nursing hours are within norms
	2. DPW/ Major projects
	None during the last quarter.
	3. Significant Community Activities
	Attended the Field of Heroes held annually in
	Pocatello.
	• The POW*MIA rallied at the home with over 75
	motorcyclists to show appreciation to our veterans on
	Memorial Day.
	Meeting held at Eastern Idaho Regional Medical
	Center with their discharge planners to try increase
	ISVH-Lewiston's profile in Idaho Falls.
	Floor opened for questions and/or comments.
	No questions or comments.
Action/Decision/	As above; information update as available.
Conclusion:	
Responsible Party:	Pocatello Home Administrator
Target Completion Date:	Update each meeting until complete.
Status:	INFORMATION
Topic E.	Idaho State Veterans Home - Boise (Randal Barnes – Administrator):
Information/Data	1. Operations Report
Discussion:	Nursing Care
	 Average daily census is 123
	o Occupancy rate is 94%
	Medicare A
	 Average days of care is 401
	 Average daily census is 4.4
	Residential/Domicillary Care
	o 2,902 days of care
	o Average Daily census 32
	Occupancy rate is 89%
	• Admissions
	o 38 nursing admissions in the last quarter

- 14 Res/dom admissions in the last quarter
- o 22 nursing discharges
- o 14 res/dom discharges
- o 6 deaths
- Receipts
 - All within norms
- Pharmacy costs are within norms
- Laundry costs are within norms
- Janitorial services within norms
- Energy costs are consistent
- Food service is within norms
- Nursing hours are within norms
- 2. DPW/ Major projects
 - None during the last quarter.
- 3. Significant Activities
 - Annual VA survey in April with very positive results.
 - There were only two areas of concern noted.
 - 1) Privacy curtains in the private rooms on 1
 East
 - o 2) Finger foods
 - The team was very complimentary of the building and enjoyed their interactions with staff and residents.
 - One of the surveyor stated when she goes into a building to survey it, she looks at two things: would she place her parents in the home and would she work there. She stated yes to both.
 - The Leadership Team launched the C. H. I. P. S. program to recognize staff who go above and beyond their normal daily duties.
 - o The characteristics of the program are:
 - \circ C = Compassion;
 - \circ H = Honesty;
 - \circ I = Integrity;
 - \circ P = Professionalism
 - \circ S = Sacrifice.
 - Staff can "redeem" their chips for candy, beverage cards, movie tickets or DVD's.
 - Each supervisor was given a bag of chips to pass out as they see fit.
 - The HPO Committee purchased poker chips with the Veterans Home logo printed in the center.

Floor opened for questions and/or comments. No questions or comments.

July 22, 2015	
A (1) / (2)	
Action/Decision/	As above; information update as available.
Conclusion: Responsible Party:	Boise Home Administrator
Target Completion Date:	Update each meeting until complete.
Status:	INFORMATION
Topic F.	Idaho State Veterans Cemetery (James Earp – Director):
Information/Data Discussion:	 Operation Report 18.5% more interments in 4th Quarter than 3rd Quarter. Highest number of services conducted since cemetery opened. FY15 YTD 673 interments, 33 more than the previous year. Conducted multiple site visit in Idaho Falls while looking for a location for a 2nd State Veterans Cemetery Interment Revenue for FY15 increased 14% from FY14. Increase can be attributed to slight adjustment from VA plot allowance and a slight increase in upper area interments. DPW/ Construction Positive feedback regarding increased capacity at the
	 committal shelter. Exploring construction for a shed for seasonal equipment storage. Eagle Scout Project to add a state flag pole. Conduit upgrade Resurface road and paint road markings 3. Volunteer Hours 38% increase volunteer hours from previous FY
	 Events Memorial Day 2015 was attended by over 2,000 visitors. Staff and volunteers implemented numerous changes to ensure an improved experience for all. American Legion Auxiliary Girls State Tour visit to the ISVC was a great success. The experience was enhanced by increased Volunteer participation for direction and questions. Continued planning to host the August 16th Spirit of '45 ceremony. Governor's proclamation will be read and a wreath dedication will be performed.

July 22, 2015	T
	 In conjunction with the Department of Idaho
	Military Order of the Purple Heart.
	Increased requests for IVAL Memorial Benches
	continue to be met and placed throughout the
	•
	cemetery.
	Floor opened for questions and/or comments.
	No questions or comments.
Action/Decision/	As above; information update as available.
Conclusion:	, 1
Responsible Party:	Idaho State Veterans Cemetery Director
Responsible 1 arty.	idano state veterans cemetery Director
Target Completion	Update each meeting until complete.
Date:	r · · · ·
Status:	INFORMATION
Status.	INFORMATION
Topic G.	Office of Veterans Advocacy (Beth Lahny for Bill Heyob – Director):
Information/Data	1. The Office of Veterans Advocacy continues to set records for the
Discussion:	number of Veterans and family members assisted this year.
Discussion.	· · · · · · · · · · · · · · · · · · ·
	For comparison for Year to Date Totals comparing FY-
	14 and FY-15:
	o Interviews YTD – FY14: 7,139 and FY15:
	8,149; increase of 1,010
	o POAs Filed YTD – FY14: 3,047 and FY15:
	3,677; increase of 630
	o Claims Filed YTD – FY14: 4,211 and FY15:
	5,349; increase of 1,138
	o Appeals YTD – FY14: 439 and FY15: 377;
	decrease of 62 (Better Quality w/VA, better
	explanations of requirements to Vets).
	 State Emergency Grants Approved – FY14: 16
	and FY15: 10; decrease of 6
	o Grants Denied – FY14: 75 and FY15: 48;
	decrease of 27
	Notable changes from 4th Quarter 2014 versus 4th
	Quarter 2015:
	o Interviews – FY14 4 th Qtr: 1,743 and FY15 4 th
	Qtr: 2,116; increase of 373
	o Claims Filed – FY14 4 th Qtr: 1,090 and FY15:
	1,601; increase of 511
	2. Noteworthy Issues currently happening with the VA
	Fully Developed Claim Initiative (1-year Retroactive)
	Payments) ends on August 6, 2015
	Standardized Forms Initiative- No major problems
	experienced by our State Service Officers
	 VA just recognized Air Force Active Duty and Reserve
	Personnel who were C-123 Pilots, Flight Crews and

July 22, 2015	
	Ground Maintenance Crews on Agent Orange Contaminated planes for Agent Orange Presumptive conditions from 1969-1986. • Veterans VA I.D. Card Bill recently approved by the House and Senate and awaiting the President's Signature. Once signed into Law, it will require the VA to issue a Veteran's I.D. Card to every Veteran with a DD-214. • Senate Bill 681 (Blue Water Navy Vietnam Veterans Act of 2015) is still pending in the U.S. Senate. It proposes to grant the same Agent Orange Presumptive Conditions to "Blue Water" Veterans as those who served "Boots on Ground" in Vietnam. • On July 13th, VA released a statement, urging Congress to transfer funds from the Veterans Choice Program to increase Veterans' access to care and life- saving pharmaceuticals. It says that if funds are not reallocated from other medical service programs, the VA will face shutting down hospital operations during August 2015. 3. Upcoming Events within the OVA • The 2015 County and Post Service Officer School will be conducted July 29-31 at the Riverside Hotel, here in Boise. • The Twin Falls OVA Office will be fully operational at the beginning of August in the State DOL Office. • A service officer will be transferring from the Boise State Veterans Home to Twin Falls. • Recently hired a Twin Falls Admin Assistant (currently training) • Hired a retired Navy veteran as a replacement service officer in the Boise State Veterans Home • Sending 7 of our Service Officers to the VFW Basic Service Officer Training Course in Annapolis, MD from 15-21 August, remainder attending the VFW Advanced VSO Course in Annapolis, Nov 15-19. Floor opened for questions and/or comments.
Action/Decision/	As above; information update as available.
Conclusion: Responsible Party:	Office of Veterans Advocacy Director
Target Completion	Update each meeting until complete.
Date:	opanie tuen meeting until complete.

Status:	INFORMATION
Topic H.	Veterans Education – GI Bill (Tom Byrns – Veterans Education Coordinator):
Information/Data Discussion:	 VA Contractual Obligations for FY15 All IHL, Licensing/Certification and Apprenticeship compliance surveys have been completed. One remaining Non-College Degree Program Compliance Survey to complete
	 2. Upcoming SAA Training & Travel 26-29 July WAVES Conference in Anaheim, CA 14-19 August NASAA Summer Business Conference in Indianapolis, IN In October, sending the Education Office Admin Assistant to the annual NASAA Training Conference in Indianapolis, IN Past Travel since last IVAC 14-15 May Attended Northwest Career Colleges Federation Conference 17-21 May Compliance Visits in Northern Idaho
	 Number of Approved Educational Facilities in Idaho Up to 295 from 284 24 Institutes of Higher Learning (IHL) 58 Non-College Degree Programs (NCD) 108 Apprenticeship Programs 103 On-the-Job Training Programs (OJT) 2 Flight Schools
	 4. Approximate Number of Veterans Utilizing Education Benefits in Idaho 3375 3084 IHL 87 NCD 78 OJT 71 Flight School 55 Apprenticeships
	 5. Amount of Education Benefits Used in Idaho YTD (as of April 2015) \$17,140,886 Post-9/11 GI Bill (Chapter 33) \$1,555,190 Montgomery GI Bill (Chapter 30) \$858,512 National Guard & Reserve GI Bill (Chapter 1606 – Never Deployed & Chapter 1607 – Deployed) \$842,903 Dependents of Veterans with a VA Service Connected Disability Rating of 100% Permanent and Total (Chapter 35)

July 22, 2015	
	• \$42,491,345 Chapter 33
	• \$5,398,019 Chapter 30
	• \$2,355,247 Chapter 1606/1607
	• \$2,382,955 Chapter 35
	7. Breakdown of Veterans by Benefit Chapter
	• 484 Chapter 33
	• 340 Chapter 30
	• 320 Chapter 1606/1607
	• 293 Chapter 35
	8. Issues/In the Works
	• FY16 Contract reduces Education Coordinator budget to \$21,000 which is \$4,000 less than FY15
	 Section 702 of Veterans Choice Act – all schools
	confirmed except for North Idaho College and College
	of Western Idaho.
	 Updates to IDVS Education website ongoing.
	 Collaboration with Federal and State Departments of
	Labor continue.
	Floor opened for questions and/or comments.
	No questions or comments.
Action/Decision/	A1 i f4i i.l. 1.l.
Conclusion:	As above; information update as available.
Responsible Party:	Veterans Education Coordinator
Target Completion Date:	Update each meeting until complete.
Status:	INFORMATION
Topic I.	Idaho Division of Veterans Services (David Brasuell – Administrator):
Information/Data	1. Division Report
Discussion:	NASVH next week in Sandusky, OH
	There is a new American Legion Adjutant for Idaho
	Bill Heyob is the new Commander for the Idaho
	Department of the Marine Corp League, as well as the
	commander of the local chapter
	 The FY16 Budget is due to the Governor's Office in September
	<u> </u>
	 IDVS staff is developing the JFAC briefing IHCA is this week in Boise
	 NASDVA is in August in Orlando David will be sworn in as the new NASDVA
	President
	The Disable Veterans Hunt Committee selected to
	deserving veterans to participate in this year's hunt in
	describing veteralis to participate in this year shall in

July 22, 2015		
	October. IDVS is looking to scale back IT hardware purchases. There is an interagency mental health summit being hosted August 24 by Boise VAMC in their Mountain Cove Annex. This summit will discuss veterans mental health issues and discuss avenues to identify and treat at risk veterans. Colonel Timothy Donnellan, is the new Idaho Air National Guard 124 th Fighter Wing Commander. Gowen Field is hosting its annual family day on September 13 th . DPW projects likely will need to continue to be self-funded We must wait until revenue has accrued before we can green light projects. Transportation Program We are working with other valley organizations to come up with solutions to existing veteran transportation issues. This is likely to be a long term working group. Uncertain when actionable programs will evolve from it. Kevin Wallior, the Division Administrative Assistant II, who already manages the Disabled Wheelchair Program, is acting as the IDVS representative in this group. Floor opened for questions and/or comments. No questions or comments.	
Action/Decision/ Conclusion:	As above; information update as available.	
Responsible Party:	Division Administrator	
Target Completion Date:	Update each meeting until complete.	
Status:	INFORMATION	

III. <u>NEW BUSINESS</u>:

Vice Chairman Nominations and Election will be held at the next IVAC meeting in October.

Next meeting is scheduled for Thursday, October 15, 2016 Idaho State Veterans Home – Lewiston Conference Room 821 21st Avenue Lewiston, Idaho

Commissioner Gimpel motioned that the meeting be adjourned; Commissioner Prewitt seconded. Meeting was adjourned at 11:06 am MST.		